

## Microcensus 2025



Core programme and survey component relating to internet use model due

**Reference week:** 

For the legal basis and other legal information please refer to pages 131 to 133 of this questionnaire. When answering the questions,

Thank you for your time.

please observe the explanatory notes 11 to 111 on pages 129 to 130 of this questionnaire.

Name and establishment flap Please fold it out to complete the questionnaire!

model questionnaire

#### Name flap

#### Please enter the names on the flap.

If your household consists of more than five people, please request a supplementary questionnaire.

#### Please retain this order throughout the questionnaire.

Adult who is most familiar with the household's financial matters.	Spouse or partner of Person 1.  If there is no partner:     child of Person 1     If there are no children:     relatives of Person 1,     then other persons in the household.	(Other) child of Person 1 and/or Person 2. If there are no (other) children: • relatives of Person 1 or Person 2 • then other persons in the household.	Other child of Person 1 and/or Person 2.  If there are no other children: • relatives of Person 1 or Person 2 • then other persons in the household.	Other child of Person 1 and/or Person 2. If there are no (other) children: • relatives of Person 1 or Person 2 • then other persons in the household.
Person 1	Person 2	Person 3	Person 4	Person 5

<b>Telephone number for further enquiries</b> (voluntary)	Please enter	the reference week as given on t	he front cover:
	Monday,	to Sunday,	
	,,	DD MM YY	DD MM YY
	xi(	201	

#### Establishment flap

### 82 Name and address of the establishment you worker.

Person 1	Person 2	Person 3	Person 4	Person 5
	<u></u>			

# Making it easier •

- Some questions refer to the reference week. The reference week is given on the front cover. Please enter it on the name flap.
- Please keep the name flap folded out while you complete the questionnaire. Please observe the order of the columns for the respective persons as given on the name flap.
- Please do not complete the establishment flap before you are asked to do so in the course of completing the questionnaire (question 82 on page 24).
- Please note the time before you begin filling out the questionnaire. At the end of the questionnaire you will be asked how long it took you to complete it.

#### We will guide you through the questionnaire.

- If possible, each person should answer the questions for him or herself. Information may be provided on behalf of children (under 15 years), people in need of care or people with disabilities who are not able to answer the questions for themselves.
- Not all questions will have to be answered by all persons. When there is an answer
  box with an arrow (jump instruction), the numeral beside the arrow indicates the
  question to be answered next by the relevant person.

Example		Person 1	Person 2	Person 3	Person 4	Person 5
'	Yes		□ → 10			- P10
	No		X			0
In the exam	ple, Person 1	answers "Ye	s" and goes	to question	10. Person 2	answers
"No" and go	es to the next	question.			dill	
lumn inctru	ctions may dif	for hotwoon	norcone Th	ic ic why you	phuld not	complete

- Jump instructions may differ between persons. This is why you should not complete
  the questionnaire for several persons at the same time as jump instructions are
  easily overlooked.
- When entering figures, please do so right-aligned.

Example	Hours per week	_ <sub> </sub> 6

If you wish to correct an answer, please do so as follows.

Example	Yes	X
•	No	星

• Questions to be answered on a voluntary basis are marked by the word "voluntary" in a coloured bar.

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#### Household and dwelling

1	Are there any other households in your dwelling apart from your own, e.g. subtenants?					
	<b>1 Other households in your dwelling</b> consist of people with whom you do not live together or maintain a joint household.					
	People living in a shared dwelling should usually be treated as separate households.					
	Yes, number of other households					
	No, no other households	8	П			
2	How many people in total were living in your household on Thursday of the reference week?	Note The res	ference week	is given on tl	he front cover.	
	People who are temporarily away from home, for instance for job or health reasons, are part of your household if that is where they usually live.					
	<b>Subtenants, visitors and domestic staff</b> are not household members.					
	Number of people in your household					
	(including yourself)		Agire			
	fold out the flap at the side of page 2 and enter their names.  If more than 5 people live in the household, please contact the statistical office to request an extra questionnaire.  The contact details are given on the front cover.	Note	-[	order of the c	columns for th	е
4	What is your sex, as stated in the birth register?	Person 1	Person 2	Person 3	Person 4	Person 5
	Female					
	Gender diverse					
	Not stated in the birth register					
5	When were you born?	Person 1	Person 2	Person 3	Person 4	Person 5
	Month					
	Year					
6	Is your birthday before the last day of the reference week in 2025?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8				

7	What is your marital status?	Person 1	Person 2	Person 3	Person 4	Person 5
	Single	1				
	Married	2				
	Widowed	3				
	Divorced	4				
	Registered life partnership	5				
	Registered life partner has died	6				
	Registered life partnership has been dissolved	7				
	_	No.	П			
		Note  → 10	The arrow and	d the numeral	l 10 mean tha	t
8	Do you occupy at least one more dwelling (including room, accommodation, residential establishment)?		question 10 s			
	Please mark all relevant boxes.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, I have another dwelling in Germany	1				
	Yes, I have another dwelling abroad					
	No, I do not have another dwelling	3	Naike Inaike	□ → 10	→ 10	□ → 10
9	Is this dwelling your main residence?		Sill			
	If you have more than one dwelling, your main residence is the one where you usually live (centre of social and personal life, family home).	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	NO S				
	No					
10	Has your household been interviewed for the microcensus in this dwelling within the last 12 months?					
	Yes					
	No	→ 14				
11	Have any household members moved out since the last interview?					
	Yes, enter how many people moved out					
	No	8				
12	Have any household members died since the last interview?					
	Yes, enter how many people died					
	No					

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13	Did you move into this household after the last interview?  Please mark "Yes" for children born in the last 12 months.  Yes	Person 1	Person 2	Person 3	Person 4	Person 5
eople a	and household	•	•			
14	Do you live in a one-person household?  Yes					
15	Does your mother live in this household?  This includes stepmothers, adoptive and foster mothers.  Yes, my mother is number (see flap)	Person 1	Person 2	Person 3	Person 4	Person 5
16	Does your father live in this household? This includes stepfathers, adoptive and foster fathers.  Yes, my father is number (see flap)	Person	Person 2	Person 3	Person 4	Person 5
17	Does your spouse live in this household? Yes, my spouse is number (see flap)	Person 1	Person 2	Person 3	Person 4	Person 5
18	Does your partner live in this household?  This includes registered life partnerships.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, my partner is number (see flap)					

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19	What is your relationship to Person 1?	Person 1	Person 2	Person 3	Person 4	Person 5
	I am Person 1					
	I am (his/her)					
	wife, husband2					
	partner3					
	daughter, son (including stepchildren, adopted and foster children)4					
	daughter-in-law, son-in-law5					
	granddaughter, grandson6					
	great-granddaughter, great-grandson7					
	mother, father (including stepparents, adoptive and foster parents)					
	mother-in-law, father-in-law9					
	grandmother, grandfather 10					
	great-grandmother, great-grandfather 11					
	sister, brother					
	sister-in-law, brother-in-law 13					
	another relative by birth/marriage 14		. CO			
	not related by birth/marriage 15					
20	Does your household have internet access?  Please indicate "Yes" if you or another household member has access to the internet at home, e.g. via a desktop computer, lab or tablet or smartphone. The household then generally has a contract with an internet provider (e.g. Telekom, Vodafone, o2, 1&1, Deutsche Glasfaser), and equipment to connect to the internet is available in the household (e.g. router, Fritzbox, modem). Other methods of accessing the internet are also included (e.g mobile broadband dongle/SIM card) if this allows the use of the internet at home.  Yes					
hildca	re					
21	Is there at least one child in your household who is aged 14 or under?					
	Yes					
	No	→ 24				

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	type of care in the 12 months before the reference week.						
	Please mark all relevant boxes.	Person :	1 Person 2	Person 3	Person 4	Person 5	
	Day care centre (kindergarten, crèche)	1					
	Professional child minder	2					
	Au-pair, babysitter	3					
	Preschool institution (pre-primary education)	4					
	Care services for pupils before and/or after school (offered by school or other facility)	5					
	Relatives, friends, neighbours	6					
	Not applicable as the child is cared for only by his/her parents.		4	<u></u> → 24	<u></u> → 24		
23	For each child aged 14 or under, please indicate the type of care in the 4 weeks before the reference week.						
	Please mark all relevant boxes.	Person :	1 Person 2	Person 3	Person 4	Person 5	
	Day care centre (kindergarten, crèche)	1 📙					
	Professional child minder	2	10				
	Au-pair, babysitter	3	<b>D</b>				
	Preschool institution (pre-primary education)	4					
	Care services for pupils before and/or after school (offered by school or other facility)	5 6					
	Relatives, friends, neighbours	<b>5</b>					
	Not applicable as the child is cared for only by his/her parents.	7					
itizen	ship and duration of residence						
24	Were you born in Germany?						
	<ul> <li>The place of birth is Germany also in the following cases:         <ul> <li>the place of birth was part of Germany's national territory at the time of birth, but today it is not (e.g. Breslau before 1945).</li> <li>the place of birth is part of Germany's national territory today, but it was not at the time of birth (e.g. the person concerned was born in Dresden between 1949 and 1990, which was GDR territory at the time, or in Saarland between 1947 and 1956).</li> </ul> </li> </ul>	Person :	1 Person 2	Person 3	Person 4	Person 5	
	Yes	1					
	No	8 □→2	6				
		1	ı	1	ı	1	

22

For each child aged 14 or under, please indicate the

	(today's territory)?						
	"Today's territory" refers to the national borders of the Federal Republic of Germany as of 3 October 1990.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1	□ → 29				
	No	8					
5	In which country (today's borders) were you born?						
	Person 1						
	Person 2						
	Person 3						
	Person 4						
	Person 5						
	When did you (first) arrive in the Federal Republic of Germany (today's territory)?						
	i See also p. 129: 1 "Today's territory".		Person 1	Person 2	Person 3	Person 4	Person 5
	Year						
	What was your (main) reason for moving to the Federal Republic of Germany (today's territory)?  If there are several reasons, please mark the main open.	1	Person 1	Person 2	Person 3	Person 4	Person 5
	Employment: job found before moving to Germany	1					
	Employment: no job found before moving to Ce many	2					
	Academic studies or other education, advanced training	3					
	Moved to Germany with a family member or followed a family member (family reunification)	4					
	Marriage/partnership with a person living in Germany (family formation)						
	Flight, persecution, expulsion, asylum	6					
	Free movement within the EU: wished to settle in Germany	7					
	Retirement	8					
	Other main reason	9					
	What language/languages do you speak at home?		Person 1	Person 2	Person 3	Person 4	Person 5
	I only speak German at home.	1	→ 31	□ → 31	□ → 31		
	I speak German and at least one other language at home.						
	I do not speak German at home but another language/other languages.	3					

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Were you born in the Federal Republic of Germany

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30	What language do you mainly speak at home?	Person 1	Person 2	Person 3	Person 4	Person 5
	Albanian 1					
	Arabic2					
	Bosnian					
	Bulgarian 4					
	Chinese					
	Danish 6					
	German 7					
	English					
	French					
	Greek					
	Hindi 31					
	Italian					
	Croatian					
	Kurdish					
	Macedonian					
	Dutch		ZI.			
	Pashto	□ <b>%</b>				
	Persian					
	Pashto 16 Persian 17 Polish 19 Portuguese 19	5				
	Portuguese					
	Romanian20					
	Russian 21					
	Serbian					
	Spanish 23					
	Turkish 24					
	Ukrainian 32					
	Hungarian 25					
	Urdu					
	Vietnamese 26					
	Another European language 27					
	Another African language 28					
	Another Asian language 29					
	Another language					

31	Have you ever interrupted your stay in the Federal Republic of Germany (today's territory) and lived abroad for at least one year?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8			→ 33	→ 33
32	In what year did you return to the Federal Republic of Germany (today's territory) after you last stayed abroad for at least one year?	Person 1	Person 2	Person 3	Person 4	Person 5
	Year					
33	Do you have German citizenship?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, German citizenship only	1 → 38	→ 38	→ 38	→ 38	→ 38
	Yes, German citizenship and citizenship of at least one foreign country	2 → 37	→ 37	→ 37	→ 37	→ 37
	No	8				
34	Of which foreign country do you have citizenship?  If you cannot furnish proof of citizenship, please enter "uncertain". If you do not have citizenship of any country, please enter "stateless".  Person 1		2016			
		Tion of				
	Person 2	C				
	Person 3	restion				
	Person 4					
	Person 5					
35	Do you have citizenship of another foreign country?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	$\begin{bmatrix} 1 \\ 8 \end{bmatrix} \longrightarrow 53$	☐ <b>→</b> 53	☐ <b>→</b> 53	☐ <b>→</b> 53	☐ <b>→</b> 53
36	Of which second foreign country do you have citizenship?					
	Person 1					<b>→</b> 53
	Person 2					→ 53
	Person 3					<b>→</b> 53
	Person 4					→ 53
	Darson 5					<b>→</b> 53

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37	Of which other country do you have citizenship?					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					
38	How did you obtain German citizenship?  i See also p. 129: 2 "Citizenship".	Person 1	Person 2	Person 3	Person 4	Person 5
	By birth	1 → 41	□ → 41	□ → 41	→ 41	□ → 41
	As a non-naturalised (ethnic) German repatriate	2 → 53				→ 53
	As a naturalised (ethnic) German repatriate					
	By naturalisation (no ethnic German repatriate)	4				
	By adoption by German parent(s)	5 → 53				
39	<b>When were you naturalised?</b> Year	Person 1	Person 2	Person 3	Person 4	Person 5
40	Which citizenship did you have before your naturalisation?	estion				
	You may also enter citizenship of the following former countries: Yugoslavia, Serbia and Montenegro, Soviet Union, Czechoslovakia					
	If you were stateless before your naturalisation, please enter "stateless".					
	Person 1					<b>→</b> 53
	Person 2					→ 53
	Person 3					<b>→</b> 53
	Person 4					→ 53
	Person 5					<b>→</b> 53
41	Does your mother live in this household?					
	† This includes stepmothers, adoptive and foster mothers.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes		→ 47	→ 47	→ 47	→ 47
	No					

42	Has your mother moved to Germany (today's territory)?					
	i See also p. 129: 1 "Today's territory".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, in (year)					
		<b>→</b> 44				
	Yes, but I do not know the year of arrival	2				
	No	8	→ 44	→ 44	□ → 44	<b>□</b> → 44
43	When did your mother move to Germany (today's territory)?	Person 1	Person 2	Person 3	Person 4	Person 5
	Before 1950	1				
	1950 or later	2				
44	<ul><li>Is/was your mother a German citizen?</li><li>i See also p. 129:  "Citizenship".</li></ul>	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, by birth	1				
	Yes, as a non-naturalised (ethnic) German repatriate .	2				
	Yes, as a naturalised (ethnic) German repatriate	3				
	Yes, by naturalisation (no ethnic German repatriate)	4				
	Yes, by adoption by German parent(s)	5 🗆 🔏				
	Yes, but I do not know how it was obtained					
	No					
45	Was your mother born in Germany (today's territory)?  i See also p. 129: Today's territory".  Yes  No	1	Person 2	Person 3	Person 4	Person 5
46	In which country (today's borders) was your mother born?					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					

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47	Does your father live in this household?					
	This includes stepfathers, adoptive and foster					
	1 fathers.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	<b>→</b> 59	→ 59	→ 59	<b>→</b> 59	<b>→</b> 59
	No					
48	Has your father moved to Germany (today's territory)?					
	i See also p. 129: 1 "Today's territory".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, in (year)	→ 50	→ 50		→ 50	→ 50
	Yes, but I do not know the year of arrival	2				
	No	8	→ 50	→ 50	→ 50	→ 50
49	When did your father move to Germany (today's territory)?	Person 1	Person 2	Person 3	Person 4	Person 5
	Before 1950	1				
	1950 or later	2				
			Sile			
<b>50</b>	Is/was your father a German citizen?	•	<b>%</b> ,			
	<i>i</i> See also p. 129: 2 "Citizenship".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, by birth					
	Yes, as a non-naturalised (ethnic) German repatriate .					
	Yes, as a naturalised (ethnic) German repatriate	3				
	Yes, by naturalisation (no ethnic German repatrate)	4				
	Yes, by adoption by German parent(s)	5				
	Yes, but I do not know how it was obtained	6				
	No	8				
51	Was your father born in Germany (today's territory)?					
	<i>i</i> See also p. 129: <b>1</b> "Today's territory".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1 → 59	→ 59	□ → 59		
	No	8				

DOTTI.						
Person 1	••••					$\rightarrow$
Person 2						$\rightarrow$
Person 3						$\rightarrow$
Person 4						$\rightarrow$
Person 5						$\longrightarrow$
Does your mother live in this household?						
This includes stepmothers, adoptive and foster mothers.	1	son 1	Person 2	Person 3	Person 4	Person 5
Yes						→ 56
No	8					
Was your mother born in Germany (today's territo	ry)?					
<i>i</i> See also p. 129: <b>1</b> "Today's territory".	Pers	son 1	Person 2	Person 3	Person 4	Person 5
Yes	1	<b>→</b> 56		→ 56	→ 56	→ 56
No	8					
In which country (today's borders) was your mother born?  Person 1  Person 2  Person 3	er S	30.				
Person 1						
Person 2						
Person 3						
Person 4						
Person 5						
Does your father live in this household?						
This includes stepfathers, adoptive and foster fathers.	Dors	son 1	Person 2	Person 3	Person 4	Person 5
Yes		<b>→</b> 59		→ 59		
No	8					
Was your father born in Germany (today's territory	y)?					
<i>i</i> See also p. 129: <b>1</b> "Today's territory".	1	on 1	Person 2	Person 3	Person 4	Person 5
Yes	1	<b>→</b> 59	→ 59			
No	8					

**52** 

In which country (today's borders) was your father

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58	In which country (today's borders) was your father born?					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					
School	or university attendance					
59	Were you a pupil, apprentice, student in the 12 months before the reference week?  • Please mark "Yes" even if this applied only to					
	1 part of the period. Yes	Person 1	Person 2	Person 3	Person 4	Person 5
	No	8	☐ → 65	→ 65	→ 65	→ 65
60	Were you a pupil, apprentice, student in the 4 weeks before the reference week?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No, because I switched to another school, higher education institution or apprenticeship, because of university vacation, school holidays, practical training phase in an establishment, studies at a higher education institution or school abroad, illness, maternity leave					
	No, for other reasons	8				

61	Which school/higher education institution did you last attend?	Person 1	Person 2	Person 3	Person 4	Person 5
	Schools of general education					
	Primary school 1					
	Orientation stage in grades 5/6 (e.g. at primary or secondary schools, diagnostic stage)					
	Special school, special needs school, special needs assistance					
	School offering several courses of education 4					
	Secondary general school, evening secondary general school 5					
	Intermediate school, evening intermediate school 6					
	Comprehensive school					
	Waldorf school 8					
	Grammar school					
	Vocational grammar school, also grammar school specialising in economics or technical subjects 10	→ 65	→ 65	_ → 65		→ 65
	Evening grammar school, adult education college 11					
	Vocational schools offering a general school certificate		.,0			
	Vocational school offering an intermediate school certificate (e.g. full-time vocational school) 12		<b>→</b> 65	_ → 65		→ 65
	Vocational school offering an entrance qualification for higher education institutions:	ction.				
	Specialised upper secondary school	<b>→</b> 65				
	Full-time vocational school					
	Two-year full-time vocational school 15					
	Vocational schools					
	Pre-vocational training year					
	Basic vocational training year 17					
	Vocational school (dual system) 18					
	Full-time vocational school providing a vocational qualification 19	→ 65				→ 65
	Training centre/school for health-care service occupations and social occupations:					
	one year (e.g. geriatric care assistant) 20					
	two years (e.g. masseur/masseuse, pharmaceutical laboratory assistant)21			<b>→</b> 65		
	three years (e.g. physiotherapy, medical laboratory assistant, geriatric care) 22	→ 65				→ 65
	Training centre/school for educators 23			→ 65		
	Master craftsman/craftswoman training programme at trade and technical schools 24		→ 63			
	Trade and technical school e.g. for technicians, business economists	→ 65	→ 65	_ → 65		→ 65
	Specialised academy (in Bayern only) 26	→ 65		→ 65	→ 65	→ 65

Please turn the page for more schools.

still: 61	High an adversation in attentions		Person 1	Person 2	Person 3	Person 4	Person 5
01	Higher education institutions  Vocational academy		<b>→</b> 64	<b>→</b> 64	<b>→</b> 64	<b>→</b> 64	→ 64
	•			→ 64	→ 64	→ 64	→ 64
	College of public administration	28					
	University (in Baden-Württemberg, Schleswig-Holstein and Thüringen)	29	<b>→</b> 64			☐ <b>→</b> 64	<b>□</b> → 64
	University (also college of art and music, college of education, college of theology)	30	<b>□</b> → 64		<b>→</b> 64		
	Doctoral studies	31	→ 65			→ 65	→ 65
62	Which are the highest grades you attended at a school of general education?		Person 1	Person 2	Person 3	Person 4	Person 5
	Grades 1 to 4	1	→ 65				
	Grades 5 to 9/10	2					→ 65
	Upper secondary grades in grammar school	3					
	This refers to master craftsman/craftswoman training programmes at trade and technical schools, e.g. master carpenter, master hairdresser, master electrician, master home economist, master plumber and the like. Person 1		sions	aire			→ 65
	Person 2	5	<u> </u>				→ 65
	Person 3						→ 65
	Person 4						→ 65
	Person 5						→ 65
64	What course of study did you take?		Person 1	Person 2	Person 3	Person 4	Person 5
	Bachelor's	1					
	Master's	2					
	Diplom degree or comparable course of study	3					
65	Are you 15 years or older?		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes						
			→ 148	→ 148	→ 148	→ 148	→ 148

#### **Employment situation in the reference week**

66	Did you do at least 1 hour of paid work in the reference week? Please take into account also self-	1	1	1	1	1
	employment and minor jobs.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1 → 74	→ 74	→ 74	→ 74	→ 74
	No	8				
67	Did you work for at least 1 hour in the reference week	1	1	1	1	1
	as an unpaid family worker in a family business?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1 → 74	→ 74	→ 74	☐ <b>→</b> 74	<b>□</b> → 74
	No	8				
68	Do you normally have work or a job from which you were absent in the reference week? Possible reasons					
	are e.g. holidays, illness or parental leave.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1 → 70	→ 70	→ 70	→ 70	→ 70
	No	8				

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- Did you do any casual or small jobs for payment 69 in the reference week, such as those listed below? This refers to work that you did not do for your own family.
  - It includes working, for example, as/in ...
    - waiter/waitress, service employee or temporary helper in a bar, restaurant or hotel
    - household helper or cleaner
    - delivery services driver for restaurants, online shops; or as courier
    - babysitter
    - carer of children or of people in need of care
    - deliverer of advertising leaflets or free newspapers
    - hostess/gentleman host
    - private tutor
    - renovation or construction helper (e.g. painting, wallpapering, plastering, installing electrics, plumbing)
    - gardening (mowing the lawn, cutting hedges or trees, etc.)
    - harvesting
    - preparing analyses or reports, scientific work
    - academic assistant
    - bookkeeping
    - translator
    - coach in a sports club
    - temporary security worker
    - freelancer on online platforms
    - artist or performer
    - blogger, influencer, or creating other online content for pay
    - pet carer
    - preparing events
  - other activities

<ul> <li>bookkeeping</li> <li>translator</li> <li>coach in a sports club</li> <li>temporary security worker</li> <li>freelancer on online platforms</li> <li>artist or performer</li> <li>blogger, influencer, or creating other online content for pay</li> <li>pet carer</li> <li>preparing events</li> </ul>	auestions	Aire			
– other activities	Person 1	Person 2	Person 3	Person 4	Person 5
Yes	1	→ 74	→ 74	→ 74	→ 74
No	8	□→ 119	□ → 119	□ → 119	□ → 119

#### See also p. 129: 3 "Partial retirement" and "Caregiver Leave Act/Family Caregiver Leave Act" If there are several reasons, please mark the main one. Person 1 Person 2 Person 3 Person 4 Person 5 Illness, accident (including spa treatment, **→** 74 **→** 74 **→** 74 **→** 74 **→** 74 rehabilitation) ...... 1 Holidays, special leave ..... → 74 **→** 74 **→** 74 **→** 74 Compensation leave (within the framework of a working time account or an annualised hours contract) $3 \mid \square \rightarrow 74$ **→** 74 **→** 74 **→** 74 **→** 74 **→** 74 **→** 74 **→** 74 → 74 → 74 Partial retirement ...... $_{5}$ | $\square \rightarrow 74$ **→** 74 **→** 74 **→** 74 **→** 74 **→** 74 **→** 74 → 74 **→** 74 Vocational and continuing training ...... $_{6}$ $\longrightarrow$ 74 Parental leave ...... 7 Released from work under the Caregiver Leave Act ..... 8 **→** 73 Off-season ...... 9 $\mid \square \rightarrow$ 73 → 73 **→** 73 → 73 **→** 72 **→** 72 → 72 **→** 72 Bad weather ...... $11 \square \rightarrow 72$ **→** 72 **→** 72 → 72 **→** 72 Short-time work for technical or economic reasons .... 12 **→** 72 **→** 72 **→** 72 **→** 72 **→** 72 **→** 72 **→** 72 General and continuing education, school attendance 13 **→** 72 **→** 72 **→** 72 **→** 72 Personal or family responsibilities ..... Other reasons ..... **→** 72 **→** 72 **→** 72 → 72 I have already found a job but did not yet work in the **→** 119 **→** 119 **→** 119 **→** 119 **→** 119 job in the reference week. ..... Are you still receiving continued pay, public or social 71 benefits as full or partial wage/salary replacement? Person 1 Person 2 Person 3 Person 4 Person 5 **→** 74 **→** 74 **→** 74 → 74 **→** 74 Yes ...... 1 No ...... Not applicable because self-employed, freelancer ...... 9 72 Indicate the total period of your absence from work. Person 1 Person 2 Person 3 Person 4 Person 5 **→** 74 **→** 74 **→** 74 **→** 74 **→** 74 3 months or less ...... **→** 120 More than 3 months ...... → 120 → 120 **→** 120 **→** 120 **73** Do you do any work in that job during the off-season? Person 1 Person 2 Person 3 Person 4 Person 5 Yes ...... 1 No ..... **→** 120 → 120 **→** 120 **→** 120 **→** 120

Why did you not work in the reference week?

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#### Job during the reference week

**75** 

### 74 What was your status in employment in the reference week?

If you have <b>more than one job,</b> your answer should only refer to the job in which you work the most hours (main job).					
In this context, it is irrelevant whether you are actually working in your main job or whether you are absent, for instance, because of parental leave, illness or holidays.					
See also p. 129: 5 "Categorisation of job".	Person 1	Person 2	Person 3	Person 4	Person 5
Self-employed person, freelancer	<b>→</b> 76	<b>→</b> 76	→ 76	<b>→</b> 76	<b> →</b> 76
without employees					
with employees 2	<b> </b>	<u></u> → 76	→ 76	→ 76	→ 76
Unpaid family worker in a family business 3	→ 76	→ 76	→ 76	→ 76	→ 76
Public official (not including candidates), judge 4	→ 76	→ 76	→ 76	→ 76	→ 76
Salary earner, wage earner (not including apprentices) 5	→ 76	→ 76	→ 76	→ 76	→ 76
Apprentice/trainee receiving remuneration 7					
Candidate public official 8	→ 76	76	→ 76	→ 76	→ 76
Intern, trainee (including paid practical training or internship)9	→ 76	<b>⊘</b> → 76	→ 76	→ 76	<b>→</b> 76
Temporary or professional soldier 10		→ 76	→ 76	→ 76	→ 76
In voluntary military service 11	76	→ 76	→ 76	→ 76	→ 76
In the Federal Volunteer Service (also social, ecological or cultural year)	<b>→</b> 76	→ 76	→ 76	→ 76	→ 76
Other employee with a small-scale job 13	→ 76	→ 76	→ 76	→ 76	→ 76
With whom did you conclude/enter intervour apprenticeship contract?  This refers to remunerated apprenticeships/					
traineeships.	Person 1	Person 2	Person 3	Person 4	Person 5
With an establishment (company, shop, office, hospital, public authority) 1					
With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre					
(Bildungszentrum)					

	If you have <b>more than one job,</b> your answer should only refer to the job in which you work the most hours (main job).  In this context, it is irrelevant whether you are actually working in your main job or whether you are absent, for instance, because of parental leave, illness or holidays.					
	See also p. 129: 6 "Marginal employment". Yes, a 538-euros job, mini-job (average maximum	Person 1	Person 2	Person 3	Person 4	Person 5
	earnings of 538 euros per month)					
	Yes, a one-euro job (job opportunity for people receiving citizen's benefit)	3				
	No	8				
77	How often do you work in your job?	Person 1	Person 2	Person 3	Person 4	Person 5
	Regularly					
	Irregularly, occasionally	2				
	On a seasonal basis	3	I CO			
78	Please provide some keywords to describe your current job.  For example - selling clothing - teaching children at primary school - advising and informing customers on travel offers - designing or planning buildings and other structures - assembling and testing electronic circuits - mixing concrete, mortar and plaster - attending to and caring for patients (before, during and after surgeries)	2   Carlon N	Na			
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					

Are you in marginal employment?

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	For example: - fashion shop assistant - primary school teacher - travel agent - construction engineer - electronic equipment mechanic - unskilled construction labourer - nurse					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					
80	Do you mainly perform executive or supervisory duties in your job?  Yes, executive duties (including the authority to take staff, budget and strategy decisions)	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, supervisory duties (guiding and supervising staff, distributing work and checking the outcome)		O O O			
	No					
81	Enter the branch of activity of the establishment (location) you currently work in.	Jestion				
	If the establishment has <b>several locations</b> , please enter the main activity of the location of the whole enterprise.					
	If you are a temporary employee, please enter the relevant branch of activity you turrently work in.					
	Please state the <b>branch of activity</b> as accurately as possible, for example:  - food retailing (not: trade)  - machine tool industry (not: factory)  - facility management, caretaker services, business consultancy (not: services)  - software development (not: IT)					
	See also p. 130: Testablishment (location)"					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	_					

What is the title of your current job?

79

	enter the name and address of the establishment.					
	The name and address of the establishment will only be used to identify its branch of activity and will not be stored.					
83	Are you employed in the public service?					
	The public service comprises the federal, Land and municipal authorities, publicly maintained schools, the employment agency, the social security institutions, the police and the Federal Armed Forces.					
	If you work in a privatised successor company of					
	Deutsche Post/Bundesbahn or are employed by a church, please indicate "No".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No	8				
84	How many people work in the establishment (location) you currently work in?					
	If you are self-employed and have several establishments/locations, your answer regarding the size of the establishment should refer to the establishment with the highest number of employees.	Person 1	Person 2	Person 3	Person 4	Person 5
	Up to 10 people					
	11 to 19 people		□ → 86	□ → 86	□ → 86	□ → 86
	20 to 49 people	→ 86	→ 86	→ 86	→ 86	→ 86
	50 to 249 people	4	→ 86	→ 86	→ 86	□ → 86
	250 to 499 people	<b>□ &gt;</b> 06	→ 86	→ 86	→ 86	□ → 86
	500 people or more	6 → 86	□ → 86	→ 86	□ → 86	□ → 86
<b>85</b>	Please enter the exact number of people working in					

82

the establishment:

Number of people .....

Please fold out the flap at the side of page 2 and

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Person 1 Person 2 Person 3 Person 4 Person 5

#### Change of job or occupation

86	Did you change your job/line of business in the reference week or the preceding 12 months?					
	If you are <b>self-employed</b> or a <b>freelancer</b> and you changed your line of business, please mark "Yes".					
	If you are an employee and you started a <b>new job</b> with your current or a new employer, please mark "Yes".					
	A <b>change of job</b> includes a switch from dependent employment to self-employment or freelance work and vice versa.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8				
87	Did you change your occupation in the reference week or the preceding 12 months?					
	† This includes a change of occupation without retraining.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8	SKO			
cope a	and scale of current job	s Control				
88	Do you currently have a full-time or part-time job?	osil				
	should only refer to the job in which you work the most hours (main job).  If you are in <b>partial retirement or on parental leave</b> please mark the category relating to the					
	time before you entered partial retirement or went on parental leave	Person 1	Person 2	Person 3	Person 4	Person 5
	Full-time	1	→ 91	→ 91	→ 91	→ 91
	Part-time	2				

89	Why do you work part-time?					
	If there are several reasons, please mark the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	Could not find full-time work	1 → 91	→ 91	□ → 91	□ → 91	□ → 91
	School education, studies, other education or advanced training	2 → 91	→ 91	→ 91	→ 91	→ 91
	Own illness, consequences of an accident	3 → 91	→ 91	□ → 91	□ → 91	□ → 91
	Permanently reduced earning capacity, permanent disability	4	□ → 91	□ → 91	→ 91	□ → 91
	Have to look after children	5				
	Have to look after people with disabilities	6				
	Have to look after people in need of care	7				
	Other family reasons	9	→ 91	□→91	□→91	□ → 91
	Other personal reasons 10	0 → 91	□ → 91	□→91	□→91	<b>→</b> 91
	I want to work part-time	1 → 91	→ 91	□→91	□→91	□ → 91
	Other main reason	2 → 91	□ → 91	→ 91	→ 91	→ 91
90	Why do you personally look after children, people with disabilities or people in need of care?					
	If there are several reasons, please mark the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	There is no adequate care available in the vicinity		<b>O</b>			
	There is no adequate care available in the vicinity  There is no adequate care available at the relevant times of the day.  Adequate care is too expensive.  I want to do it myself.  Other essential reasons  Are you self-employed/a freelancer or an impaid					
	Adequate care is too expensive.					
	I want to do it myself.					
	Other essential reasons	9				
91	family worker?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No	<b>→</b> 93	→ 93	→ 93	→ 93	<b> </b>
92	How many hours per week do you usually work?					
	If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks.					
	Please round to the nearest half hour (e.g. 38.5).	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours	<b>→</b> 97	₩ 97	<b>→</b> 97	<b>→</b> 97	<b>→</b> 97
93	<b>Does your job involve temporary agency work?</b> Yes	Person 1	Person 2	Person 3	Person 4	Person 5
	No	8				

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94	Do you have a fixed-term working contract?					
	An apprenticeship or training contract is					
	<b>7</b> considered as a fixed-term contract.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, fixed-term contract	1				
	No, open-ended contract	8				
95	Do you usually work as many hours per week as	I	I	1	I	I
	contractually agreed?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8				
96	How many hours a week do you usually work, including regular extra hours and stand-by duty?					
	If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks.					
	See also p. 130: 🔳 "Stand-by duty".					
	Please round to the nearest half hour (e.g. 40.5).	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours					
		1	0.	1	1	1
97	In the reference week, were there any days when you did not work because of vacation or public holidays?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No	99	→ 99	<b>→</b> 99	→ 99	→ 99
		9				
98	How many days in total did you not work in the reference week because of vacation or public holidays?  • Please include half days and count them as 0.5.					
	1 Please include flati days and count thamas 0.5.	1	1	1	1	1
		Person 1	Person 2	Person 3	Person 4	Person 5
	Number of days					
99	In the reference week, were there (other) days when you did not work because of illness, injury or a temporary disability?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
			101	101	101	— → 101
	No	8	→ 101	→ 101	→ 101	
100	How many days in total did you not work in the reference week because of illness?					
	Please include half days and count them as 0.5.					
	L	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of days					
	<i> </i>	1—.—	1—.—	1—.—	1—.—	1

101	In the reference week, were there (other) days when you did not work because of other reasons?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes		☐ → 103	☐ <b>→</b> 103	☐ → 103	☐ → 103
102	How many days in total did you not work in the reference week for other reasons?					
	$m{i}$ Please include half days and count them as 0.5.	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of days	□.□				
103	How many hours did you actually work in the reference week?					
	The number of hours actually worked may differ from the hours usually worked because of overtime, holidays, extra shifts, public holidays, illness and the like.					
	<b>The number of hours actually worked</b> includes continuing and advanced training, stand-by duty, mobile work hours and work done at home provided that it is a normal part of your job.					
	If you did not work in the reference week, please enter "0".		alle			
	Please round to the nearest half hour (e.g. 28.5).	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours		<b>`</b>			
cond	or additional jobs	les,				
104	Did you have more than one paid job in the reference week?					
	This includes working as a self-employed person or unpaid family worker.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, I had 2 jobs.					
	Yes, I had more than 2 jobs	2				
	No	8	□ → 114	□ → 114	□ → 114	→ 114
105	Are you in marginal employment in your additional job?					
	If you have <b>more than one additional job</b> , please answer the questions below for the additional job in which you work the most hours.					
	See also p. 129: 6 "Marginal employment".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, a 538-euros job, mini-job (average maximum earnings of 538 euros per month)	1				
	Yes, short-term employment (a maximum of 3 months or 70 days worked per year)	2				
	Yes, a one-euro job (job opportunity for people receiving citizen's benefit)	3				
	No	8				

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106	How often do you work in your additional job?  Regularly	Person 1	Person 2	Person 3	Person 4	Person 5
	9					
	Irregularly, occasionally	l				
	On a seasonal basis	3				
107	What is your status in your additional job?					
	<i>i</i> See also p. 129: 5 "Categorisation of job".	Person 1	Person 2	Person 3	Person 4	Person 5
	Self-employed person, freelancer					
	without employees	1				
	with employees	2				
	Unpaid family worker in a family business	3				
	Public official, judge	4				
	Salary earner, wage earner (not including apprentices)	5				
400	Disease was ideased by several and a seith a second		•	•		•
108	Please provide some keywords to describe your additional job.					
	For example					
	<ul><li>- selling clothing</li><li>- teaching children at primary school</li></ul>		02.			
	- advising and informing customers on travel		9/1			
	offers – designing or planning buildings and other	~ ~				
	structures	$O_{ik}$				
	<ul> <li>assembling and testing electronic circuits</li> <li>mixing concrete, mortar and plaster</li> </ul>	CS				
	- attending to and caring for patients (before,	,				
	during and after surgeries)	estion				
	Person 1					
	Person 2					
	1 (1301) 2					
	Person 3					
	Person 4					

	For example: - fashion shop assistant - primary school teacher - travel agent - construction engineer - electronic equipment mechanic - unskilled construction labourer - nurse					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					
110	Do you mainly perform executive or supervisory duties in your additional job?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, executive duties (including the authority to take staff, budget and strategy decisions)	1				
	Yes, supervisory duties (guiding and supervising staff, distributing work and checking the outcome)	2	Dillo			
	No	8 000				
111	Enter the branch of activity of the establishment (location) in which you work in your additional job.	lestion				
	if the establishment has <b>several locations</b> , please enter the main activity of the location of the whole enterprise.					
	If you are <b>a temporary employee,</b> please enter the branch of activity in which you work in your additional job.					
	Please state the <b>branch of activity</b> as accurately as possible, for example: - food retailing (not: trade) - machine tool industry (not: factory) - facility management, caretaker services, business consultancy (not: services) - software development (not: IT)					
	See also p. 130:  "Establishment (location)"					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					

109 What is the title of your additional job?

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112	additional job, including regular extra hours and stand-by duty?					
	If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks.					
	Please round to the nearest half hour (e.g. 10.5).	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours					
113	How many hours did you actually work in your additional job in the reference week?					
	If you did not work in the reference week, please enter "0".	I	I	I	I	I
	Please round to the nearest half hour (e.g. 9.5).	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours					
esired	number of working hours					
114	Would you like to retain your normal weekly working hours or to change them, subject to a corresponding adjustment in earnings?					
	The weekly working hours include the hours worked in the main job as well as in second and additional jobs.	Person 1	Person 2	Person 3	Person 4	Person 5
	Retain	$\square \rightarrow 100$	→ 118	□ → 118	□→ 118	□ → 118
	Increase					
	Reduce	<b>→</b> 117	□ → 117	□ → 117	□ → 117	→ 117
115	How would you like to increase your working hours?  Exclusively by working more hours in the current job(s)	Person 1	Person 2	Person 3	Person 4	Person 5
	Exclusively by taking up one or more additional jobs 2					
	Exclusively by moving to a job with more working hours					
	Without committing to one of the above options					
	By combining some of the above options					
116	Thinking of the 2 weeks following the reference week: Would you be able to start working more hours in these 2 weeks?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No					
117	How many hours a week would you like to work?  The weekly working hours include the hours worked in the main job as well as in second and additional jobs.					
	Please round to the nearest half hour (e.g. 32.5).	Person 1	Person 2	Person 3	Person 4	Person 5
	Number of hours					

### Search for work by persons in employment/persons with a second job

118	Did you look for different or additional work in the reference week or the preceding 3 weeks?					
	Looking for work includes any search for paid work, including second or mini-jobs, self-employed or freelance activities, or small-scale activities.					
	<b>Forms of search are,</b> for instance, looking through job offers in newspapers or on the internet, searching for job vacancies on notice boards, asking acquaintances and relatives.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1 → 147		□ → 147	□ → 147	□ → 147
	No	8	→ 147	→ 147		→ 147
Last job	or absence from work					
119	Have you ever done paid work as an employee or self-employed person?					
	Retired people and former apprentices please mark "Yes" if they worked for a total of <b>more</b> than 3 months.		.01			
	Former unpaid family workers please mark "Yes".	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes		10			
	No	esilon	→ 130	→ 130	□ → 130	_ → 130
120	If you did paid work several times for a shorter period (e.g. seasonal work or as a student assistant), please mark "Yes" if you worked for a total of more than 3 months.  Yes	Person 1	Person 2	Person 3	Person 4	Person 5
	No	8				
121	Why did you leave your last paid job or are absent from it?					
	If there are several reasons, please mark the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	Reasons related to the labour market					
	Dismissal (including closure of establishment)					
	End of a fixed-term working contract	2				
	Sale or closure of own enterprise	3				
	Family reasons					
	Have to look after children	4				
	Have to look after people with disabilities	5				
	Have to look after people in need of care	I				
	Other family reasons	7				
	Please turn the page for more reasons.	•	•	•	•	•

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still: 120	Personal reasons		Person 1	Person 2	Person 3	Person 4	Person 5
	Own resignation	8					
	School or vocational education, studies	9					
	Own illness, consequences of an accident	10					
	Permanently reduced earning capacity, permanent disability	11					
	Retirement	12					
	Other personal reasons	13					
	Other reasons						
	Other main reason	14					
122	When did you leave your last paid job/since when have you been absent from it?  Month		Person 1	Person 2	Person 3	Person 4	Person 5
	Year						
123	What was your status in your last job/the job from which you are absent?			٠,٧٥			
	<i>i</i> See also p. 129: <b>5</b> "Categorisation of job".		Person 1	Person 2	Person 3	Person 4	Person 5
	Self-employed person, freelancer		_ ~	_			
	without employees	1	7 125	→ 125	→ 125	→ 125	→ 125
	with employees		→ 125	→ 125	→ 125	→ 125	→ 125
	Unpaid family worker in a family business	S	→ 125	_ → 125	→ 125	→ 125	→ 125
	Public official (not including candidates), judge	4	□ → 125	→ 125	→ 125	□ → 125	□ → 125
	Salary earner, wage earner (not including apprentices)	5	□ → 125	→ 125	→ 125	□ → 125	□ → 125
	Apprentice/trainee receiving remuneration	7					
	Candidate public official	8	□ → 125	_ → 125	→ 125		
	Intern, trainee (including paid practical training or internship)	9	→ 125	→ 125	→ 125	→ 125	→ 125
	Temporary or professional soldier	10	□ → 125	→ 125	→ 125	□ → 125	□ → 125
	Person doing compulsory military/civilian service	11	_ → 125	→ 125		→ 125	→ 125
	In voluntary military service	12	□ → 125			□ → 125	□ → 125
	In the Federal Volunteer Service (also social, ecological or cultural year)	13	<b>→</b> 125	<b>→</b> 125		→ 125	□ → 125

124	With whom did you conclude/enter into your apprenticeship contract?					
	† This refers to remunerated apprenticeships/ traineeships.	Person 1	Person 2	Person 3	Person 4	Person 5
	With an establishment (company, shop, office, hospital, public authority)					
	With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre (Bildungszentrum)	2				
125	Please provide some keywords to describe your last job/the job from which you are absent.  For example					
	<ul> <li>- selling clothing</li> <li>- teaching children at primary school</li> <li>- advising and informing customers on travel offers</li> <li>- designing or planning buildings and other structures</li> </ul>					
	<ul> <li>assembling and testing electronic circuits</li> <li>mixing concrete, mortar and plaster</li> <li>attending to and caring for patients (before, during and after surgeries)</li> </ul>		aire			
	Person 1		<del>U</del>			
	Person 2	esilo				
	Person 3					
	Person 4					
	Person 5					
126	What was/is the title of your last job/the job from which you are absent?					
	For example - fashion shop assistant - primary school teacher - travel agent - construction engineer - electronic equipment mechanic					
	<ul><li>unskilled construction labourer</li><li>nurse</li></ul>					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5					

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Did you mainly perform executive or supervisory duties in your last job/the job from which you are					
absent?	Person 1	Person 2	Person 3	Person 4	Person 5
Yes, executive duties (including the authority to take staff, budget and strategy decisions)	1				
Yes, supervisory duties (guiding and supervising staff, distributing work and checking the outcome)	2				
No	8				
Enter the branch of activity of the establishment (location) you last worked in/from which you are absent.					
if the establishment has <b>several locations</b> , please enter the main activity of the location, not of the whole enterprise.					
If you were <b>a temporary employee</b> , please enter the branch of activity of the establishment (location) you last worked in or the branch of activity of the job from which you are absent.					
Please state the <b>branch of activity</b> as accurately as possible, for example:  - food retailing (not: trade)					
<ul> <li>machine tool industry (not: factory)</li> <li>facility management, caretaker services, business consultancy (not: services)</li> <li>software development (not: IT)</li> </ul>	estion	Sile			
See also p. 130:  "Establishment (location)"	dion				
Person 1	(6)				
Person 2					
Person 3					
Person 4					
Person 5					
In your last job/the job from which you are absent: Were you employed in the public service?					
The public service comprises the federal, Land and municipal authorities, publicly maintained schools, the employment agency, the social security institutions, the police and the Federal Armed Forces.					
If you worked in a privatised successor company of Deutsche Post/Bundesbahn most recently or were employed by a church, please indicate "No".	Person 1	Person 2	Person 3	Person 4	Person
Yes	1				

### Search for work

130	Are you 90 years or older?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	□ → 147	□ → 147	□ → 147	□ → 147	→ 147
	No					
131	Did you make any effort to find (new) work in the reference week or the preceding 3 weeks? This includes any search for a job with only a few					
	hours or activities to start a business.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No 8	→ 133	→ 133	→ 133	→ 133	→ 133
132	What did you do in the reference week or the preceding 3 weeks to find new work?					
	Please mark all relevant boxes.	Person 1	Person 2	Person 3	Person 4	Person 5
	Contacted the employment agency (job centre) or other employment authority	□ → 143	□ → 143	□ → 143	□ → 143	□→ 143
	Contacted private employment organisations 2	□ → 143	□ → 143	□ → 143	□ → 143	□→ 143
	Placed job wanted advertisements	→ 143	<b>43</b>	□ → 143	□ → 143	→ 143
	Responded to job offers 4	→ 143	<b>1</b> 43	□ → 143	□ → 143	→ 143
	Sent off unsolicited applications5	□ → 1€3	<b>□</b> → 143	□ → 143	□ → 143	□ → 143
	Asked friends, relatives, acquaintances 6	143	□ → 143	□ → 143	□ → 143	→ 143
	Looked through job offers	<b>→</b> 143	□ → 143	□ → 143	□ → 143	□ → 143
	Took tests, interviews, exams	□ → 143	□ → 143	□ → 143	□ → 143	→ 143
	Placed or updated online CVs 13	□ → 143	□ → 143	□ → 143	□ → 143	□ → 143
	Searched for premises, offices, equipment to self- employment or a freelance job	☐ <b>→</b> 143	□ → 143	□ → 143	□ → 143	□ → 143
	Applied for licences, concessions or financial resources for self-employment or a freelance job 10		□ → 143	□ → 143	□ → 143	<b>→</b> 143
	Took other action for self-employment or a freelance job	<b>→</b> 143	<b>→</b> 143	→ 143	<b>→</b> 143	<b> </b>
	Took other action	l	<b>→</b> 143		<b>→</b> 143	<b>→</b> 143
	12					
133	Did you find a job in the reference week?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes, I found a job in the reference week and have started it	□ → 143	□ → 143	□ → 143	□ → 143	□ → 143
	Yes, I found a job in the reference week but have not started it yet.					
	No, I did not look for or find a job in the reference week.	□ → 135	□ → 135	□ → 135	□ → 135	□ → 135
134	When will you start your new job?	Person 1	Person 2	Person 3	Person 4	Person 5
	Within the 3 months after the reference week	I	□ → 143	□ → 143	□ → 143	□ → 143
	Later, that is, more than 3 months after the reference week	<b>→</b> 143	<b>→</b> 143	<b>→</b> 143	<b>→</b> 143	<b>→</b> 143
		1	I	I — '	I	1 -

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#### nevertheless like to work? This also refers to jobs with only a few hours. Person 1 Person 2 Person 4 Person 5 Person 3 Yes ..... **→** 141 **→** 141 **→** 141 **→** 141 **→** 141 136 Why did you not look for a job in the reference week and the preceding 3 weeks? If there are several reasons, please mark the main one. Person 1 Person 2 Person 3 Person 4 Person 5 **→** 138 **→** 138 **→** 138 → 138 **→** 138 No suitable job available ...... I am awaiting re-employment (following temporary → 138 **→** 138 **→** 138 → 138 **→** 138 lav-off). **→** 138 → 138 **→** 138 **→** 138 → 138 Own illness, consequences of an accident ...... 3 Permanently reduced earning capacity, permanent **→** 138 → 138 **→** 138 → 138 **→** 138 disability ..... Have to look after children ..... Have to look after people with disabilities ..... Have to look after people in need of care ..... **→** 138 **→** 138 → 138 **→** 138 Other family responsibilities ....... → 138 Other personal responsibilities ..... **→** 138√ **→** 138 **→** 138 → 138 → 138 **→** 138 → 138 School or vocational education, studies ...... 10 **→** 138 → 138 **→** 138 **→** 138 → 138 Retirement ..... **→** 138 → 138 Other main reason ..... Why do you personally look after children, people 137 with disabilities or people in need of care If there are several reasons, please mark the main one. Person 1 Person 2 Person 3 Person 4 Person 5 There is no adequate care available in the vicinity. ..... 1 There is no adequate care available at the relevant times of the day. ..... Adequate care is too expensive. ..... I want to do it myself. Other essential reasons ..... 138 If a paid job had been available in the reference week, could you have started it within the following 2 weeks? Person 1 Person 2 Person 3 Person 4 Person 5 → 147 **→** 147 **→** 147 **→** 147 **→** 147 Yes .....

If you are not looking for a job, would you

135

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No .....

139	Why would you not be able to start a new job within the following 2 weeks?					
	If there are several reasons, please mark the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	School or vocational education, studies	1 → 147	→ 147	→ 147	→ 147	→ 147
	Own illness, consequences of an accident	2 → 147	□ → 147	→ 147	□ → 147	→ 147
	Permanently reduced earning capacity, permanent disability	3 → 147	□ → 147	□ → 147	<b>→</b> 147	□ → 147
	Have to look after children	4				
	Have to look after people with disabilities	5				
	Have to look after people in need of care	6				
	Other family responsibilities	7 → 147	_ → 147	→ 147	□ → 147	□ → 147
	Other personal responsibilities	8 → 147	→ 147	→ 147	□ → 147	→ 147
	Retirement	9 → 147	□ → 147	□ → 147	□ → 147	□ → 147
	Other main reason	0 → 147	□→ 147	□→ 147	□ → 147	□ → 147
140	Why do you personally look after children, people with disabilities or people in need of care?  If there are several reasons, please mark the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	There is no adequate care available in the vicinity		147	→ 147	→ 147	→ 147
	There is no adequate care available at the relevant times of the day.	$\begin{array}{c c} 1 & -1 & -1 \\ 2 & -1 & -1 \\ \end{array}$	→ 147	→ 147	→ 147	→ 147
	Adequate care is too expensive	3	→ 147	→ 147	→ 147	
	I want to do it myself	<b>€</b> → 147	<b>→</b> 147	→ 147	□ → 147	
	Other essential reasons	} □ → 147	□→ 147	□ → 147	□ → 147	□ → 147
		ı	ı	1	I	I
141	Why do you not want to, or why are you not able to work?					
	If there are several reasons, please make the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	School or vocational education, studies	1 → 147	→ 147	→ 147	→ 147	→ 147
	Own illness, consequences of an accident	2 → 147	→ 147	→ 147	□ → 147	→ 147
	Permanently reduced earning capacity, permanent disability	3 → 147	□ → 147	□ → 147	□ → 147	□ → 147
	Have to look after children	4				
	Have to look after people with disabilities	5				
	Have to look after people in need of care	6				
	Other family responsibilities	7 → 147	□→ 147	□ → 147	□ → 147	□ → 147
	Other personal responsibilities	8	□→ 147	□ → 147	□ → 147	□ → 147
	Retirement	9	□ → 147	□ → 147	□ → 147	□ → 147
	Other main reason 1	0 → 147	□ → 147	□ → 147	□ → 147	→ 147

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142	Why do you personally look after children, people with disabilities or people in need of care?					
	If there are several reasons, please mark the main one.	Person 1	Person 2	Person 3	Person 4	Person 5
	There is no adequate care available in the vicinity 1	→ 147	□ → 147	□ → 147	→ 147	→ 147
	There is no adequate care available at the relevant times of the day	<b>→</b> 147	□ → 147	□ → 147	<b>→</b> 147	□ → 147
	Adequate care is too expensive			□ → 147	□ → 147	→ 147
	I want to do it myself	□ → 147	□ → 147	□ → 147	□ → 147	→ 147
	Other essential reasons 9	→ 147	□ → 147	□ → 147		□ → 147
143	How long have you looked or did you look for (other) work?	Person 1	Person 2	Person 3	Person 4	Person 5
	Less than 1 month					
	1 to less than 3 months					
	3 to less than 6 months					
	6 to less than 12 months 4					
	1 to less than 1 ½ years 5					
	1 ½ to less than 2 years					
	2 to less than 4 years		Z			
	4 years or more					
		101	•		•	•
144	week, could you have started it within the following 2	stions	l n a	l	la	l
144	weeks?	Person 1	Person 2	Person 3	Person 4	Person 5
144	weeks? Yes		Person 2	Person 3	Person 4	Person 5
144	weeks?	Person 1		l		
144	weeks?  Yes  No  Why would you not be able to start a new job within	Person 1		l		
	weeks? Yes No 8	Person 1		l		
	weeks?  Yes  No  Why would you not be able to start a new job within the following 2 weeks?	Person 1	☐ <b>→</b> 147	→ 147	→ 147	☐ → 147
	weeks?  Yes  No  Why would you not be able to start a new job within the following 2 weeks?  If there are several reasons, please mark the main one.	Person 1	☐ → 147 ☐ Person 2	☐ → 147 ☐ Person 3	☐ → 147 ☐ Person 4	☐ → 147 ☐ Person 5
	weeks?  Yes  No  Why would you not be able to start a new job within the following 2 weeks?  If there are several reasons, please mark the main one.  School or vocational education, studies  1	Person 1	□ → 147 □ Person 2 □ → 147	Person 3      → 147	□ → 147 □ Person 4 □ → 147	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$
	weeks?  Yes	Person 1		$\begin{array}{ c c c c c c }\hline \rightarrow 147\\\hline \\\hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$		$\begin{array}{ c c c c }\hline \rightarrow 147\\\hline \\\hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$
	weeks?  Yes	Person 1		$\begin{array}{ c c c c c c }\hline \rightarrow 147\\\hline \\\hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$		$\begin{array}{ c c c c }\hline \rightarrow 147\\\hline \\\hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$
	weeks?  Yes	Person 1		$\begin{array}{ c c c c c c }\hline \rightarrow 147\\\hline \\\hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$		$\begin{array}{ c c c c }\hline \rightarrow 147\\\hline \\\hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$
	weeks?  Yes	Person 1		$\begin{array}{ c c c c c c }\hline \rightarrow 147\\\hline \\\hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$		$\begin{array}{ c c c c }\hline \rightarrow 147\\\hline \\\hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$
	weeks?  Yes	Person 1		Person 3	Person 4	$\begin{array}{ c c c c c }\hline \rightarrow 147\\\hline \\ \hline \end{array}$ $\begin{array}{ c c c c c c c c c c c c c c c c c c c$
	weeks?  Yes	Person 1				

146	Why do you personally look after children, people with disabilities or people in need of care?						
	If there are several reasons, please mark the main one.		Person 1	Person 2	Person 3	Person 4	Person 5
	There is no adequate care available in the vicinity	1					
	There is no adequate care available at the relevant times of the day.	2					
	Adequate care is too expensive	3					
	I want to do it myself	4					
	Other essential reasons	9					
lf-ass	sessment of life situation in the reference week						
147	Regarding your situation in the reference week: which category best describes it?						
	<ul> <li>See also p. 129:</li> <li>"Partial retirement" and</li> <li>"Caregiver Leave Act/Family Caregiver Leave Act"</li> </ul>		Person 1	Person 2	Person 3	Person 4	Person 5
	Salary earner, wage earner, public official (including temporary or professional soldiers, apprentices) and currently:			(2)			
	on parental leave	1		ZI.			
	in partial retirement	2	\( \lambda \)				
	fully or partly released from work under the Caregiver Leave Act	3	Sion				
	partly released from work under the Family Caregiver Leave Act	3					
	Salary earner, wage earner, public official (including temporary or professional soldiers, apprentice) not on parental leave or in partial retirement and not released from work	5					
	Self-employed person, freelancer:						
	without employees	6					
	with employees	7					
	Unpaid family worker in a family business	8					
	In the Federal Volunteer Service (also social, ecological or cultural year), in voluntary military service	0					
	Pupil, student						
	Retired or in early retirement		I				
	·		I				
	Unemployed  Housewife/househusband, looking after children or	12					
	people in need of care	13					
	Permanently unfit for work	14					
	Other	15					
			-	-	-	-	-

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### **Current income situation**

### 148 Which are your main sources of livelihood?

See also p. 130:					
1 • "Main sources of livelihood"	Person 1	Person 2	Person 3	Person 4	Person 5
Main sources of livelihood: code from List 148					

Own employment	1	Income of the parents	8
• •	2	•	14
Unemployment benefit I	3	Income of the partner, spouse or other relatives  Maintenance payments or other regular payments received from other private households	1.
nursing care, continuous subsistence payments	4	Training assistance (BAföG), scholarship/grant	1
Pension based on my own entitlements	5	Benefits for asylum seekers	1
Surviving dependant's pension	15	Benefits from own long-term care insurance (long-term care allowance)	1
nterest retained for older people, life assurance,	6	Other financial support, e.g. early retirement payments, foster child allowance, sickness pay, loan in accordance with the Caregiver Leave Act	
Parental allowance	7	or the Family Caregiver Leave Act	1
Parental allowance	est	JONNAII	

# 149 What was your personal net income (total of all income sources) in the month before the reference week?

The personal net income is calculated as gross earnings less taxes and less contributions to health, long-term care and unemployment insurance as well as to statutory pension insurance.

#### This includes:

- earnings from main and second job(s), extra payments (e.g. Christmas bonus, severance pay, bonus payments)
- pensions
- unemployment benefit I, citizen's benefit
- basic security in old age and in cases of reduced earning capacity, assistance for nursing care, continuous subsistence payments and other public assistance benefits
- heating and housing benefits, housing allowance, children's allowance, long-term care allowance, parental allowance, training assistance (BAföG), child bonus and other public payments
- maintenance payments or other regular payments received from other private households
- further income and receipts (e.g. entrepreneurial income, income from renting and leasing, interest, dividends)

See also p. 130: 10 "Net income"	See also	p. 130:	10 "Net	income"
----------------------------------	----------	---------	---------	---------

m List 149

I had no in	

and a				
Person 1	Person 2	Person 3	Person 4	Person 5

List 149			
Less than 250 euros	1	3 000 to less than 3 250 euros	13
250 to less than 500 euros	2	3 250 to less than 3 500 euros	14
500 to less than 750 euros	3	3 500 to less than 4 000 euros	15
750 to less than 1 000 euros	4	4 000 to less than 4 500 euros	16
1 000 to less than 1 250 euros	5	4 500 to less than 5 000 euros	17
1 250 to less than 1 500 euros	6	5 000 to less than 6 000 euros	18
1 500 to less than 1 750 euros	7	6 000 to less than 7 000 euros	19
1 750 to less than 2 000 euros	8	7 000 to less than 8 000 euros	20
2 000 to less than 2 250 euros	9	8 000 to less than 10 000 euros	21
2 250 to less than 2 500 euros	10	10 000 to less than 15 000 euros	22
2 500 to less than 2 750 euros	11	15 000 to less than 25 000 euros	23
2 750 to less than 3 000 euros	12	25 000 euros or over	24

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	What was the total net income of your household in the month before the reference week?					
	<b>The net income of the household</b> is the sum of the net incomes of all people in the household.	Monthly amo	ount (full euro:	5)		
	Net household income					
	If you are not able to state an exact amount, please enter the size class of List 149 that corresponds to the amount of your monthly net household income.					
	Code from List 149					
151	Are you 15 years or older?	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes					
	No	☐ → End	☐ → End	☐ → End	☐ → End	☐ → End
or pers	ons aged under 15 years, the questionnaire ends here!					
ducati	onal and vocational attainment		Ne			
152	De you held a general school soutificate?	In	, O	l p 2	l /	I D
152	Do you hold a general school certificate?	Person 1	Person 2	Person 3	Person 4	Person 5
152	Yes					
152	Yes		Person 2  ☐  → 156	Person 3  ☐  → 156	Person 4  ☐  → 156	Person 5  ☐  → 156
<b>152 153</b>	Yes					
	Yes		☐ → 156	☐ → 156	☐ → 156	□ → 156
	Yes					
	Yes		☐ → 156	☐ → 156	☐ → 156	□ → 156
	-	$ \begin{array}{c} 1 \\                                   $	☐ → 156	☐ → 156	☐ → 156	□ → 156
	Which is your highest qualification?  Please convert qualifications gained abroad to German equivalents.  School certificate obtained after no more than 7 years of school attendance  Secondary general school certificate (also former	$ \begin{array}{c} 1 \\                                   $	☐ → 156	☐ → 156	☐ → 156	□ → 156
	Which is your highest qualification?  Please convert qualifications gained abroad to German equivalents.  School certificate obtained after no more than 7 years of school attendance	$ \begin{array}{c c} 1 & & \\ \hline  & & \\  & $	☐ → 156	☐ → 156	☐ → 156	□ → 156
	Which is your highest qualification?  Please convert qualifications gained abroad to German equivalents.  School certificate obtained after no more than 7 years of school attendance.  Secondary general school certificate (also former school type starting with grade 1)	$ \begin{array}{c} 1 \\                                   $	☐ → 156	☐ → 156	☐ → 156	□ → 156
	Which is your highest qualification?  Please convert qualifications gained abroad to German equivalents.  School certificate obtained after no more than 7 years of school attendance	$ \begin{array}{c c} 1 & & \\ \hline  & & \\  & $	☐ → 156	☐ → 156	☐ → 156	□ → 156
	Which is your highest qualification?  Please convert qualifications gained abroad to German equivalents.  School certificate obtained after no more than 7 years of school attendance	1	☐ → 156	☐ → 156	☐ → 156	□ → 156
	Which is your highest qualification?  Please convert qualifications gained abroad to German equivalents.  School certificate obtained after no more than 7 years of school attendance  Secondary general school certificate (also former school type starting with grade 1)  School of general education in the GDR  school certificate obtained after grade 8 or 9  school certificate obtained after grade 10  Intermediate school certificate, intermediate school-leaving certificate or equivalent  Entrance qualification for universities of applied	1	☐ → 156	☐ → 156	☐ → 156	□ → 156

154	Did you obtain your general school certificate in Germany or abroad?		Person 1	Person 2	Person 3	Person 4	Person 5
	Germany	1	_ → 156		_ → 156	→ 156	_ → 156
	Abroad	2					
155	How long did you attend school?						
	Please round to the nearest year.		Person 1	Person 2	Person 3	Person 4	Person 5
	Number of years in school						
156	Do you have a vocational training qualification or a higher education degree?						
	People who have completed a pre-vocational training year, on-the-job training or an internship of at least 12 months should also indicate "Yes" here.						
	A higher education degree also includes a degree from a university of applied sciences.		Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1	_ → 158	□ → 158	□ → 158	□ → 158	□ → 158
	No/Not yet	8					
157	In what year did you obtain your highest qualification		ا دا	Sile.	la a	la .	la -
	from a school of general education? Year		Person 1	Pyrson 2	Person 3	Person 4	Person 5
	Teal		→.164	<b>→</b> 164	<b>→</b> 164	<b>→</b> 164	→ 164
	Not applicable as I have no general school certificate		Cillo				
	(yet).	S	→ 164	→ 164	→ 164	→ 164	→ 164
158	In what year did you obtain your highest vocational	•	l	l	1	l	1
	qualification or your higher education degree		Person 1	Person 2	Person 3	Person 4	Person 5
	Year						
159	Did you obtain your highest vocational qualification or higher education degree in Germany or abroad?		Person 1	Person 2	Person 3	Person 4	Person 5
	Germany	1					
	Abroad						
	AUIUdu	2					

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## 160 Which is your highest qualification?

161

Please convert qualifications gained abroad to German equivalents.	Person 1	Person 2	Person 3	Person 4	Person 5
Vocational qualification attained	1 6/36/11	1 6130112	1 6136116	1 613611 1	1 6136113
On-the-job training	1		→ 164		
Internship	2 → 164	→ 164		_ → 164	
Pre-vocational training year	3 → 164				
Apprenticeship, vocational training in the dual system	4	□ → 163	□ → 163	□ → 163	□ → 163
Certificate qualifying for an occupation obtained from a full-time vocational school or from a secondary school offering general as well as vocational education to pupils aged 16 to 19	<sub>5</sub>				□ → 163
Preparatory training for the intermediate service in public administration	6 → 163		□ → 163	→ 163	→ 163
Training centre/school for health-care service occupations and social occupations:					
one year (e.g. geriatric care assistant)	<sub>7</sub>	→ 163	→ 163	□ → 163	□ → 163
two years (e.g. masseur/masseuse, pharmaceutical laboratory assistant)	8	□ → 163	→ 163	□ → 163	→ 163
three years (e.g. physiotherapy, medical laboratory assistant, geriatric care)	9	63	→ 163	□ → 163	→ 163
Nursery teacher/educator 1	.0	<b>→</b> 163	☐ → 163	□ → 163	
Master craftsman/craftswoman	$_{1}$ $\longrightarrow$ 163	→ 163	□ → 163		□ → 163
Technician's qualification or equivalent trade and technical school certificate	<sub>2</sub> → 163		□ → 163	□ → 163	□ → 163
Specialised and engineering schools of the GDR	<b>☐</b> → 163	□ → 163	□ → 163	□ → 163	□ → 163
Specialised academy (in Bayern only)	→ 163	□ → 163	□ → 163	□ → 163	□ → 163
Higher education institutions					
Diplom degree, Bachelor's, Master's, state examination e.g. for the teaching profession					
Vocational academy 1	.5				
College of public administration	6				
University of applied sciences (also college of engineering), cooperative state university (in Baden-Württemberg, Schleswig-Holstein and Thüringen)	7				
University (also college of art and music, college of education, college of theology)	8				
Doctoral degree	9		→ 162		□ → 162
What is the title of the highest degree you obtained from a higher education institution?	Person 1	Person 2	Person 3	Person 4	Person 5
Bachelor's					
Master's	2				
Diplom degree, state examination e.g. for the teaching profession, artistic and comparable degrees	3				

102	or the preceding 12 months?	•				
	This refers only to doctorates that are supported by a doctoral supervisor.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8				
L63	In what (main) field did you obtain your highest vocational qualification or higher education degree?					
	Fields of vocational training are e.g. care for the elderly, floristry, bricklayer, mechatronics technician, care assistant, industrial clerk.					
	<b>Fields of study are</b> e.g. mechanical engineering, production engineering, agricultural science, teacher training course (grammar school).					
	Person 1					
	Person 2					
	Person 3					
	Person 4					
	Person 5	Jestion	0,			
		-:,0/				
ntinu	ing education and training	Si				
L64	training, such as courses, seminars, training sessions or workshops?	Se				
	<ul><li>By training, we mean all continuing education measures</li></ul>					
	<ul> <li>in your free time or in a professional context,</li> <li>in person, online or directly at the workplace</li> <li>irrespective of their duration (over a longer period or just one hour)</li> </ul>					
	It also includes continuing education that is still ongoing.					
	Continuing general training includes measures such as language courses, computer courses, training courses, health education or political education courses, first-aid courses, private lessons, training for voluntary work.					
	Continuing vocational training includes					
	measures such as training by superiors, colleagues or trainers, advanced training (e.g. EDP, IT, rhetoric, soft skills) or courses and further training programmes to adapt to new					
	(technological) developments or to prepare for new tasks in the job.	Person 1	Person 2	Person 3	Person 4	Person 5
	Yes	1				
	No	8				

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## **Pension insurance**

165 166	Do you receive an old-age pension from statutory pension insurance?  Yes  No  Were you insured under the statutory pension insurance scheme in the reference week?  • See also p. 130:		Person 2	Person 3	Person 4  ☐ → 167	Person 5
	Yes, compulsorily insured		Person 2	Person 3	Person 4	Person 5
iternet	access and internet use					
167	Did you use the internet in the last 3 months?  You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).  Please note: Internet use also includes receiving/sending e-mails, messaging (e.g. via WhatsApp), gaming, streaming, online/mobile banking.  Yes  No  Is this dwelling your main residence?	Person 1	Person 2	Person 3	Person 4	Person 5
168	Is this dwelling your main residence?  If you occupy more than one dwelling, your main residence is the one where you usually live (centre of life, family home).  Yes	Person 1  □ → End	Person 2  ☐  → End	Person 3  ☐  → End	Person 4  □  → End	Person 5  □ → End
169	Are you 16 to 74 years old? Yes	Person 1  □ → End	Person 2	Person 3	Person 4	Person 5 $\longrightarrow \begin{array}{c} p.113 \\ 170 \\ \longrightarrow End \end{array}$

modelauestionnaire

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## erson 1:

#### Use of the internet - Person 1 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories

"In the last 3 months",

"More than 3 months ago, but within the last 12 months", and

"More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions on the use of information and communication technologies, any references to third party brands, products, trademarks and websites/apps are for the sake of clarification and are not intended to promote the use of such products/websites.



Please enter your name in the box at the side.

170	When did you last use the internet?	
voluntary	You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).  Please note: Internet use also includes receiving/sending e-mails, messaging (e.g. via WhatsApp), gaming, streaming, online/mobile banking.  Please mark only one box.  In the last 3 months  More than 3 months ago, but within the last 12 months  More than 12 months ago	$ \begin{array}{ccc} 1 & \square \\ 2 & \longrightarrow 200 \\ 3 & \longrightarrow 217 \\ \end{array} $
	Never	8
171		
	Please mark only one box.	
<i>r</i> oluntary	Several times during the day	1 🔲
volu	Once a day or almost every day	2
	At least once a week (but not every day)	3
	Less than once a week	4
172	On which of the following devices did you use the internet (including	
	via apps) in the last 3 months?	
	Please mark all relevant boxes.	
ary	Desktop PC	
/oluntary	Laptop	2
>	Tablet	3
	Smartphone or internet-enabled mobile phone	4
	Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)	5

## For which private purposes did you use the internet (including via apps) in the last 3 months? Please mark "Yes" or "No". Communication Yes No Sending or receiving e-mails ...... 1 Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Signal, Threema, Viber, Snapchat, Zoom, MS Teams, Webex) ...... 1 Participating in social media (e.g. creating a user profile, posting messages or other contributions to Meta (Facebook, Instagram), X (formerly: Twitter), Snapchat, TikTok or other social networks) ....... 1 Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) ...... 1 **Searching for information** Reading online news sites, newspapers, news magazines ...... 1 For example reading online www.dw.de, www.faz.net, www.fr-online.de, www.heute.de, www.spiegel.de, www.sueddeutsche.de, www.tagesschau.de, www.taz.de, www.welt.de, www.zeit.de Searching for information on goods or services ...... 1 Including: Searching for information on product safety ..... • Think about both physical products (e.g. baby pacifiers) and $m{l}$ digital products (e.g. software). Also included is the search $m{k}$ safety warnings/instructions, material compositions, test seals ("CE", "GS"), safety guidelines (EU/national) and the search for information on reporting points for security risks/hickents. Civic and political participation Expressing opinions on political or social issues on websites (e.g. in blogs) or in social networks (e.g. Meta (Facebook, Instagram), X (formerly: Twitter), YouTube) Taking part in online consultations or loing on political, social or municipal issues (e.g. urban planning or signing a petition) ...... 1 Searching for health-related information (e.g. injuries, diseases, nutrition, improving health) ...... 1 Including: Search for information on physical health ...... 1 Search for information on mental health ...... 1 **Job search**

Looking for a job or sending a job application ...... 1

platforms) ...... 1 Internet banking (including mobile banking) ......  $_1$ 

Selling goods or services via a website or app (e.g. Kleinanzeigen, Facebook Marketplace, Shpock or other online marketplace

Other common names are online banking and home banking.

Other online services

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## Artificial intelligence (AI)

i	The following section is about <b>Artificial Intelligence (AI)</b> , a branch of computer science.  All is able to recognize information from existing data and thus imitate human cognitive abilities. This allows tasks that normally require human intelligence (AI), a branch of AI	
	intelligence to be carried out automatically. Well-known examples of AI include search engines like Google or facial recognition in smartphones. <b>Generative AI</b> can also generate new content that appears realistic and seemingly original by using available information and learning from existing patterns.	
174	In the last 3 months, have you used any generative AI tools to create new content like text, images, programming code, or videos?	
Journaly	Generative AI tools such as ChatGPT, Microsoft Copilot, Google Gemini (formerly Google Bard), LLaMA, Midjourney, DALL-E	
>	Yes	1 ☐ 2 ☐ → 176
	No	8 □ → 1/6
17!	What was the purpose of using generative AI tools in the last 3 months?  Please mark all relevant boxes.	,
	Private further education (e.g. use of online services to improve	<b>√</b> → 177
Ottalital y	language skills)  Vocational/work-related education (company or individual job-related further education)	$_{2}$ $\longrightarrow$ 177
\$	Formal education	$_3$ $\longrightarrow$ 177
	In Germany, formal education includes primary and secondary education (schools) as well as the tertiary education (entor (higher education institutions, trade and technical schools, specialised academies).	
	and the second s	
176	What is the main reason for not using generative AI tools in the last 3 months?  Please mark only one box.	
	There was no need.	1
	I didn't know that generative AI tools existed	2
בם א	I didn't know how to use generative AI tools.	3
votalitaly	I have concerns about privacy, security or safety.	4
	Other reasons	5
	If "Other reasons", please describe briefly:	

177	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?		
	Please mark "Yes" or "No".	Yes	No
	Doing an online course	1	8
voluntary	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/ recreational purposes, then it should not be included.  Using online learning material other than a complete online course (e.g. audio-visual material, video instructions (including YouTube videos), webinars, online learning software, electronic textbooks, learning apps or platforms)	1 🔲	8
	$oldsymbol{i}$ This does not refer to downloading learning material.		
	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	1	8
178	Did you carry out any of the following financial activities over the		
170			
	internet (via websites or apps) for private purposes in the last 3 months?  This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).		
>	Please mark "Yes" or "No".	Yes	No
voluntary	Buying or extending existing insurance policies (including policies offered as a package together with other services e.g. travel insurance offered together with an air ticket)	1	8
	Taking loans/credits from banks or other financial services providers	1	8
	Buying or selling shares, bonds, units in junds (e.g. ETF) or other financial assets such as cryptocurre to les, tokens, NFTs	1	8
	ETF: Exchange Traded Fund; NFT: non-fungible token.		
179	Have you encountered problems when using the internet in the last 3 months?		
voluntary	For example: problems using online services, problems with the internet connection or with computer viruses		
۸	Yes	1	
	No	<sub>8</sub> → :	181

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voluntary voluntary	How did you try to solve the problems?  Please mark all relevant boxes.  I asked someone to help me solve the problems.  I fixed or tried to fix the problems myself.  I haven't done anything to solve the problems (yet).  Another solution	2	
E-sk	ills		
<b>1</b> pr	re questions in this section concern your online activities done for ivate, professional or educational purposes, via any device (e.g. esktop PC, laptop, tablet, smartphone).		
voluntary voluntary 281	Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?  Please mark "Yes" or "No".  Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud)  Installing software or apps  Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes  Did you carry out any of the following software related activities in the last 3 months?  Please mark "Yes" or "No".  Using word processing software  Using spreadsheet software	Yes	No 8
400			
voluntary voluntary	When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?  Yes	1	
184	Did you create (multimedia) files consisting of several different		
voluntary	elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?  Yes	1	

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<b>&gt;185</b>	Did you digitally edit photos, videos or audio files?			
voluntary 281	Yes	1		
volu		1		
	No	8		
>186	Did you write a program in a programming language?			
voluntary 881	Yes			
volu		1		
	No	8		
187	Did you see information (e.g. text, videos, images) that you			
	considered untrue or doubtful on internet news sites or social media			
voluntary	platforms, e.g. Meta (Facebook, Instagram), YouTube, X (formerly:			
olun	Twitter) in the last 3 months?			
>	Yes	1		
	No	8		191
≥188	Did you check the truthfulness of the doubtful information?			
voluntary 881	Yes	1		
vol	No			190
	NO	8		
400				
189	How did you check the truthfulness of the doubtful information?			
	Diagon mark all relevant haves			
	Please mark all relevant boxes.			
ıry	I checked the source/origin of the information or compared it with			
untary		1		191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).	1	·	
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.	1 2		
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other		→ :	191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.		·	191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. no. via the internet) with other people or researched the information in sources not on the internet.		→ :	191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other		→ :	191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. nozvia the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information		→ :	191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. nozvia the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or	3	→ :	191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. nor via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.	3	→ :	191
	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. noc via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to	3	→ :	191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. no. via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.	3	→ :	191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. noc via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to	3	→ :	191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons	3	→ :	191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. no via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months	3	→ :	191
190 Augustania 191	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or	3	→ :	191
190 Augustan	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. no via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months	3	→ :	191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	3	→ :	191
190 Augustania 191	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media	3	→ :	191 191

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voluntary voluntary	What personal characteristics do you think are the reason why these groups of people or individuals are attacked?  Please mark all relevant boxes.  Political or social views
	Other personal characteristics
	1
Prot	ection of privacy and personal identity on the internet
1 pe	ne questions in this section concern the provision and protection of ersonal data provided during activities carried out over the internet or any private or work-related purpose during the last 3 months, using ebsites or apps. Personal data are e.g. name, date of birth, contact and ocation data, identity card and credit card numbers.
voluntary	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?  Please mark all relevant boxes.  I read the relevant privacy statement before providing my personal data on the internet.  I restricted access to my geographical location data  I limited access to my profile or content on social network sites or shared online storage (cloud).  I refused allowing the use of my personal data for advertising purposes.  I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/ certificate).  I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.  I did not carry out any of these activities to control access to my personal data on the internet.
194	Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?  Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.  Yes

195	How concerned are you with your online activities being recorded to provide you with tailored advertising?
2	Please mark only one box.
voluntary	I am very concerned 1
0	I am not very concerned
	I am not concerned.
196	Do you use anti-tracking software that limits the ability to track your activities on the internet?
voluntary	Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.
	Yes 1
	No 8
Pro	blems encountered with deleting an account on the internet
	he questions in this section refer to <b>free</b> apps or online services where you have registered and created a user account.
197	Have you ever opened an account or registered with a free app or service on the internet?
voluntary	Have you ever opened an account or registered with a free applor service on the internet?  This includes setting up a social media account (e.g. on X (formerly: Twitter), Meta (Facebook, Instagram)) or registering in a free app (e.g. in an app for buying tickets, music streaming or online games).  This does not include accounts in free trials for services that
VO	are otherwise chargeable or accounts where you use other paid components ("freemium models") in a dition to the free basic product.
	Yes 1
	No
198	Have you deleted or tried to delete your account of a free app or service in the last 3 months?
voluntary	Please also mark "Yes" if the account could not be deleted.

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199	Have you encountered problems when trying to delete your account of a free app or service in the last 3 months?
voluntary	For example: - difficulty to find a way to delete the account, - spending a disproportionate amount of time to delete the account, - technical problems, unacceptable conditions for deletion/ withdrawal, - inability to succeed with deleting the account.  Yes
	No

## Internet contacts with authorities and public institutions (e-government)

The questions in this section refer to the private use of websites or apps of authorities and public institutions (e.g. administrative/judicial authorities at national, regional or municipal level) in the last 12 months before the survey.

Online contacts and transactions with authorities/public institutions include for example:

- searching/obtaining information and downloading of forms,
- requesting official documents (e.g. identity card, birth certificate),

- contact with schools/universities and public educational establishments (e.g. public libraries, public health service institutions, services of public hospitals).

  This does not include e-mail contacts with authorities and public institutions.

  Did you do any of the following public institutions.

200	Did you do any of the following via a website or app of authorities or public institutions for private purposes in the last 12 months?		
	Please mark "Yes" or "No".	Yes	No
ıntary	Accessing information stored by authorities or public institutions about you (e.g. information on pension, training assistance, health data)	1	8
volu	Accessing information from public databases or registers (e.g. information about availability of books in public libraries, information from land registers of business registers)	1	8
	Obtaining information (e.g. about services, benefits, entitlements, laws, opening hours)	1	8

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201	Did you do any of the following for private purposes in the last 12 months?		
	Please mark "Yes" or "No".	Yes	No
	Downloading or printing official forms from websites/apps of authorities or public institutions	1	8
voluntary	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)	1 🔲	8
×	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	1 🔲	8
	This refers to communication/documents that you have to retrieve via online access to your account. This does not refer to receiving notifications via e-mail or SMS that communication/documents are available in your account.		
202	Did von aubwit von tan de denation via a makeite en ann fan minete		
Z02	Did you submit your tax declaration via a website or app for private purposes in the last 12 months?		
voluntary	Yes	1 🔲	
>		. $\square$	
	No	8 L	
203	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?		
	Please mark all relevant boxes.		
ıtary	I requested online official documents or certificates (e.g. marriage/birth/death certificate, divorce documents, residence title, certificate of good conduct, car-related information, certificate on recognition of a qualification).	<sub>1</sub> .	<b>→</b> 205
voluntary	I requested online social benefits or claimed entitlements (e.g. citizen's benefit, unemployment benefit, parental allowance, children's allowance, housing allowance, pension, severance pay)	2	<b>→</b> 205
	I made other enquiries, claimed entitlements or made complaints online (e.g. reporting a theft to the police, making an appeal on points of law, applying for legal aid, initiating a civil action).	3 .	<b>→</b> 205
	Not applicable, I did not do any of the above online transactions in the last 12 months.	8	

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modelauestionnaire

#### Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures.

Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

205	In the last 12 months, have you identified yourself electronically with
	your eID for private purposes in order to use online services from
	authorities, public institutions or companies in Germany and other
	European countries?

This refers to eID procedures in which the means of identification (eID) used meets the "high" or "substantial" level of trust. In Germany these are the online ID, the electronic residence permit (eAT), the eID card for Union citizens and the Elster certificate.

Electronic identification with the eID can be done, for example, as follows:

- with the Federal Government's AusweisApp or via the Federal Government's central user account (BundID),
- via digital wallets ("wallets") for digital identities such as Verimi,
- on platforms such as AusweislDent from D-Trust,
- with the apps from AUTHADA and PostIdent from Deutsche

service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies in talks. telecommunications companies).

Yes	1 📙
16	<b>.</b>
No	8

## For which online services did you use electronic identification (eID)?

Please mark all relevant boxes.

Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records) ...

in other European countries	in Germany	$_{1}$ $\longrightarrow$ 208
transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract,	in other European countries	$_{2}$ $\longrightarrow$ 20
purchasing a car, baying a sim cara,	transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract,	200
	parenasing a car, baying a sim card,	3 LJ *

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. □ → 208

207	What were the reasons for not using electronic identification (eID) for
207	private purposes in the last 12 months?
	Please mark all relevant boxes.
	I did not know what electronic identification (eID) is/that there was an eID 1
	I do not have an eID
	I have an eID, but there was no need to access online services requiring secure identification.
ary	I have an eID, but I feel unsafe using it (concerns about ICT security, personal data protection)
voluntary	I could not use my eID because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID was not accepted/offered for the services I needed to access).
	I could not use my eID to access the desired service via a smartphone or tablet
	Other reasons
	If "Other reasons", please describe briefly:
Buyi	ng via the internet (e-Commerce)
208	When did you last order or buy goods or services for private use via the internet?
	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private in includuals.
tary	Please mark only one box.
voluntary	Within the last 3 months
>	More than 3 months ago, but within the last 12 months $_2$ $\longrightarrow$ 217
	More than 12 months ago $_3$ $\longrightarrow$ 217

I have never ordered or bought goods or services for private use via the

internet.  $_{9}$   $\longrightarrow$  217

209	In the last 3 months, did you buy any goods via the internet or an app for private use?		
	This refers only to physical products (goods), including used goods.		
	For example:		
voluntary	<ul> <li>Clothing, shoes or accessories</li> <li>Sports goods</li> <li>Children's toys or childcare items</li> <li>Furniture, home accessories or gardening products</li> <li>Washing machines, refrigerators</li> <li>Computers, tablets, mobile phones or accessories</li> <li>TV sets, smart speakers or virtual assistants</li> <li>Bicycles, motorcycles or cars (including spare parts)</li> <li>Music as CDs, films or series as DVDs</li> <li>Printed books, newspapers, magazines</li> <li>Pharmaceuticals or dietary supplements</li> <li>Cosmetics, beauty or wellness products</li> <li>Cleaning products or personal care products</li> <li>Food (including animal food) or beverages</li> <li>Home delivery of food/beverages</li> <li>Other goods (e.g. tobacco products, gift cards, jewelry)</li> <li>This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel</li> </ul>		
	services.		
	Yes	1 📙	
	Yes	8	
210	In the last 3 months, did you do any of the following via a website or		
	app for private use  Please mark "Yes" or "No".	Yes	No
	making a subscription to an internet or mobile phone contract	1	
	making a subscription to electricity, with or heat supply, waste disposal or similar services	1 <u> </u>	8 🗌
	buying a transport service from transport enterprise (e.g. local bus/		
	buying a transport service from a transport enterprise (e.g. tocat bus)		
>	train ticket, airline ticket, taxi ride)	1	8
<u></u>		1	8
voluntary	train ticket, airline ticket, taxi ride)	1 1	8 8
voluntai	train ticket, airline ticket, taxi ride)	1	8 8 8
voluntai	booking accommodation from an enterprise (e.g. hotel, travel agency)  Accommodation with private persons is excluded (e.g. via platforms like Airbnb). Accommodation with private persons is also excluded when booking was done via commercial providers (e.g. via Booking.com).  buying tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs, sports events)	1	8
voluntai	booking accommodation from an enterprise (e.g. hotel, travel agency)  Accommodation with private persons is excluded (e.g. via platforms like Airbnb). Accommodation with private persons is also excluded when booking was done via commercial providers (e.g. via Booking.com).  buying tickets to cultural or other events (e.g. cinema, theatre,	1	8

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211	Have you had a subscription to any of the following streaming services or apps in the last 3 months, which you paid for?		
	This includes both ongoing subscriptions and new subscriptions that were bought in the last 3 months. This includes also shared payment (e.g. in case of joint use in the household).		
	Please mark "Yes" or "No" for each type of subscription listed.	Yes	No
	Music streaming service (e.g. Amazon Music Unlimited, Apple Music, Deezer, Tidal HIFI, Napster, Youtube Music, SoundCloud, Spotify Premium)	1	8
voluntary	Films/series or sports streaming service (e.g. Amazon Prime Video, Apple TV+, DAZN, Disney+, Discovery+, HBO Max, Joyn/Joyn PLUS+, Netflix, Paramount+, RTL+/RTL+ Premium, Sky WOW)	1	8
	Streaming service for online news sites, online newspapers (e-paper) or online magazines	1	8
	Gaming streaming service (e.g. Amazon Luna, GeForce Now, Playstation Plus, Xbox Cloud Gaming/Xbox Game Pass Ultimate, Sony Cloud-Streaming)	1	8
	Apps related to health/fitness (excluding free apps)	1	8
	Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1	8
	(excluding nee apps)	1 —	о
212	In the last 3 months, did you buy or book online any of the following from private persons via a website or app for private use?	<b>.</b> ©	
ary	from private persons via a website or app for private use?  E.g. via online marketplaces such as kleinanzeigen.de, Facebook Marketplace, or via intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de, Airbnb, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com		
voluntary	Please mark "Yes" or "No" for each type of goods/services (Sted.  Physical goods (including used goods; e.g. clothes, furniture, motor vehicles)	Yes	No
	, ()		8 🗀
	Transport service	1 🗀	8 🗀
	Accommodation	1 🔲	8 🔲
	Household service (e.g. cleaning, babysitting, repair work, gardening)	1	8
213 ~	Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?		
voluntary	Yes	1	
	No		
	140	8 🗀	
214	How many times did you buy goods or services via the internet or an app for private use in the last 3 months?  Please mark only one box.		
tary	1 to 2 times	1	
voluntary	3 to 5 times	, [	
	6 to 10 times		
	More than 10 times	_	
	INDIE MIGHTO MILIES	4 📖	

	215	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?  Please mark all relevant boxes.
		Technical errors of the website during the order or payment process . 1
		Difficulties in finding information on warranty or legal recourse 2
	voluntary	Speed of delivery slower than indicated
	volu	Wrong or damaged goods/services delivered 5
		Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)
		Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)
		Foreign retailer did not sell to Germany9
		Other problems
		No, I did not encounter any of the above problems $_8$
	voluntary voluntary	In the last 3 months, have you had any safety or health problems caused by products you had once bought online for private use? (e.g., build, material or software of the product led to an accident, injury, or health issue)  For example: a product breaking during use due to its faulty construction or design, a product causing skin irritation due to a wrong material used, or a device overheating due to a software issue.  Issues where the involved product was not used as intended (e.g. using a kitchen knife as a screwdriver or using an electronic device near water when it's not water proof) are to be excluded.  Yes
	Part	icipation in the survey
	217	Have you answered the questions yourself?
	voluntary	Yes 1 □ → 219
	volui	No, another household member has answered the questions $_2$
		No, someone not living in the household has answered the questions. $_3$ $\square \rightarrow$ 219
	voluntary 81218	Which household member has answered the questions?  Please enter the number (see flap) of the person who has answered the questions.
	<u>2</u> 219	How many minutes did it take you to complete the questionnaire?
	voluntary 219	Number of minutes

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## erson 2:

### Use of the internet - Person 1 (16 to 74 years)

*i* Many questions on the use of information and communication technologies include the time categories

"In the last 3 months",

"More than 3 months ago, but within the last 12 months", and

"More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions on the use of information and communication technologies, any references to third party brands, products, trademarks and websites/apps are for the sake of clarification and are not intended to promote the use of such products/websites.



Please enter your name in the box at the side.

170	When did you last use the internet?	
Votuntary	You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).  Please note: Internet use also includes receiving/sending e-mails, messaging (e.g. via WhatsApp), gaming, streaming, online/mobile banking.  Please mark only one box.  In the last 3 months	$ \begin{array}{cccc} & & & \\ & & & \\ & &$
171	How often on average have you used the internet in the last 3 months?  Please mark only one box.  Several times during the day	1
172	On which of the following devices did you use the internet (including via apps) in the last 3 months?  Please mark all relevant boxes.	
otumeary	Desktop PC	1
	Tablet	3
	Smartphone or internet-enabled mobile phone	4
	Other devices (e.g. smart TV, smart speakers, game console, e-book	5

**Job search** 

Other online services

## For which private purposes did you use the internet (including via apps) in the last 3 months? Please mark "Yes" or "No". Communication Yes No Sending or receiving e-mails ...... 1 Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Signal, Threema, Viber, Snapchat, Zoom, MS Teams, Webex) ...... 1 Participating in social media (e.g. creating a user profile, posting messages or other contributions to Meta (Facebook, Instagram), X (formerly: Twitter), Snapchat, TikTok or other social networks) ....... 1 Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) ...... 1 **Searching for information** Reading online news sites, newspapers, news magazines ...... 1 For example reading online www.dw.de, www.faz.net, www.fr-online.de, www.heute.de, www.spiegel.de, www.sueddeutsche.de, www.tagesschau.de, www.taz.de, www.welt.de, www.zeit.de Searching for information on goods or services ...... 1 Including: Searching for information on product safety ..... • Think about both physical products (e.g. baby pacifiers) and $m{l}$ digital products (e.g. software). Also included is the search $m{k}$ safety warnings/instructions, material compositions, test seals ("CE", "GS"), safety guidelines (EU/national) and the search for information on reporting points for security risks/hickents. Civic and political participation Expressing opinions on political or social issues on websites (e.g. in blogs) or in social networks (e.g. Meta (Facebook, Instagram), X (formerly: Twitter), YouTube) Taking part in online consultations or loing on political, social or municipal issues (e.g. urban planning or signing a petition) ...... 1 Searching for health-related information (e.g. injuries, diseases, nutrition, improving health) ...... 1 Including: Search for information on physical health ...... 1 Search for information on mental health ...... 1

Looking for a job or sending a job application ...... 1

platforms) ...... 1 Internet banking (including mobile banking) ......  $_1$ 

Selling goods or services via a website or app (e.g. Kleinanzeigen, Facebook Marketplace, Shpock or other online marketplace

Other common names are online banking and home banking.

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## Artificial intelligence (AI)

	The following section is about <b>Artificial Intelligence (AI)</b> , a branch of computer science.
	Al is able to recognize information from existing data and thus imitate human cognitive abilities. This allows tasks that normally require human intelligence to be carried out automatically. Well-known examples of Al include search engines like Google or facial recognition in smartphones.  Generative Al can also generate new content that appears realistic and seemingly original by using available information and learning from existing patterns.
174	In the last 3 months, have you used any generative AI tools to create new content like text, images, programming code, or videos?
voluntary	Generative AI tools such as ChatGPT, Microsoft Copilot, Google Gemini (formerly Google Bard), LLaMA, Midjourney, DALL-E
>	Yes 1
	No
175	What was the purpose of using generative AI tools in the last 3 months?  Please mark all relevant boxes.
	Private further education (e.g. use of online services to improve language skills)
	Vocational/work-related education (company or individual job-related further education)
	Formal education
	In Germany, formal education includes primary and secondary education (schools) as well as the tertiary education (higher education institutions, trade and technical schools, specialised academies).
176	What is the main reason for not using generative AI tools in the last 3 months?
	Please mark only one box.
	There was no need
	I didn't know that generative AI tools existed 2
voluntary	I didn't know how to use generative AI tools
volu	I have concerns about privacy, security or safety 4
	Other reasons 5
	If "Other reasons", please describe briefly:

177	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?		
voluntary	Please mark "Yes" or "No".	Yes	No
	Doing an online course	1	8
	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/ recreational purposes, then it should not be included.  Using online learning material other than a complete online course (e.g. audio-visual material, video instructions (including YouTube videos), webinars, online learning software, electronic textbooks, learning apps or platforms)	1	8
	$oldsymbol{i}$ This does not refer to downloading learning material.		
	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	1	8
170	Did you carry out any of the following financial activities ever the		
178	Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?	)	
	internet (via websites or apps) for private purposes in the last 3 months?  This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).		
>	Please mark Yes of No.	Yes	No
voluntary	Buying or extending existing insurance policies (including policies offered as a package together with other services e.g. travel insurance offered together with an air ticket)	1	8
	Taking loans/credits from banks or other financial services providers	1	8
	Buying or selling shares, bonds, units in junds (e.g. ETF) or other financial assets such as cryptocurre toles, tokens, NFTs	1	8
	ETF: Exchange Traded Fund; NFT: non-fungible token.		
179	Have you encountered problems when using the internet in the last 3 months?		
voluntary	For example: problems using online services, problems with the internet connection or with computer viruses		
	Yes	1	
	No	<sub>8</sub> →	181

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180	How did you try to solve the problems?  Please mark all relevant boxes.
	I asked someone to help me solve the problems
	I fixed or tried to fix the problems myself
tary	I haven't done anything to solve the problems (yet)
voluntary	Another solution
	If "Another solution", please describe briefly:
E-sk	
<b>1</b> pr	ne questions in this section concern your online activities done for ivate, professional or educational purposes, via any device (e.g. esktop PC, laptop, tablet, smartphone).
181	Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?
	Please mark "Yes" or "No".
ary	Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable
voluntary	or online storage (cloud)
>	Installing software or apps 1 8
	Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu),
	including operating systems and security programmes.
182	Did you carry out any of the following software related activities in the last 3 months?
voluntary	Last 3 months?  Please mark "Yes" or "No".  Using word processing software
voli	Using word processing software
	Using spreadsheet software $_1$ $_8$ $_3$ $\rightarrow$ 184
400	
<b>183</b> ≥	When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying
voluntary	formulas/macros, creating diagrams)?
9	Yes 1
	No 8 L
184	Did you create (multimedia) files consisting of several different
	elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?
voluntary	Yes

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<b>≥185</b>	Did you digitally edit photos, videos or audio files?			
voluntary	Yes	1		
volt		-		
	No	8		
voluntary 486	Did you write a program in a programming language?			
E I	Yes	1		
8	No	8		
187	Did you see information (e.g. text, videos, images) that you			
	considered untrue or doubtful on internet news sites or social media			
tany	platforms, e.g. Meta (Facebook, Instagram), YouTube, X (formerly:			
voluntary	Twitter) in the last 3 months?			
	Yes	1		
	No	8		<b>&gt;</b> 191
≥188	Did you check the truthfulness of the doubtful information?			
voluntary 881	Yes	1		
vol	No		<b>—</b>	<b>&gt;</b> 190
	.0	•		*
400	Have did you shook the touthfulness of the devibtful information			
189	How did you check the truthfulness of the doubtful information?  Please mark all relevant boxes.			
	I checked the source/origin of the information or compared it with			
ary	information from other sources on the internet (e.g. other news sites,			
voluntary	online encyclopaedias such as Wikipedia).	1		<b>&gt;</b> 191
8	I followed or took part in the discussion on the internet regarding the			<b>&gt;</b> 191
	information.	2		7 191
	I discussed the information offline (i. e. nozvia the internet) with other people or researched the information in sources not on the internet	3	П-	<b>&gt;</b> 191
	people of rescurence the information in sources not on the internet.	J		
190	Why did you not check the truthfulness of the doubtful information			
190	found on the internet?			
	Please mark all relevant boxes.			
ıtan	I already knew that the information/content was not correct and/or			
voluntary	the source was not reliable.	1		
	I lack sufficient internet skills or knowledge (e.g. did not know how to			
	check the information or it was too complicated to do)	2		
	Other reasons	3		
191	Did you encounter messages on the internet in the last 3 months			
2	that you consider hostile or degrading towards groups of people or			
₹.	individuals, e.g. in videos, blogs video blogs (vlogs) on social media			
untar	individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?			
voluntary	or news sites (including comments' sections)?	1		
voluntary		1		<b>&gt;</b> 193

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192	What personal characteristics do you think are the reason why these
	groups of people or individuals are attacked?  Please mark all relevant boxes.
	Political or social views
	Sexual orientation and/or gender identities (LGBTIQ: lesbian, gay,
>	bisexual, transsexual, intersexual, queer)
voluntary	Sex
volt	Racial or ethnic origin 4
	Religion or worldview/belief 5
	Disability 6
	Age
	Other personal characteristics <sub>7</sub>
Prot	ection of privacy and personal identity on the internet
fc w	ersonal data provided during activities carried out over the internet or any private or work-related purpose during the last 3 months, using ebsites or apps. Personal data are e.g. name, date of birth, contact and ocation data, identity card and credit card numbers.
193	Which of the following activities did you carry out to control access to
193	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?
193	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?  Please mark all relevant boxes.  I read the relevant privacy statement before providing my personal data
193	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?  Please mark all relevant boxes.  I read the relevant privacy statement before providing my personal data on the internet.
193	
lary	on the internet.
193	on the internet
lary	on the internet. 1 I restricted access to my geographical location data 2 I limited access to my profile or content on social network sites or shared online storage (cloud). 3
lary	on the internet. 1  I restricted access to my geographical location data 2  I limited access to my profile or content on social network sites or shared online storage (cloud). 3  I refused allowing the use of my personal data for advertising purposes. 4  I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety
lary	on the internet
voluntary voluntary	I restricted access to my geographical location data
voluntary	I restricted access to my geographical location data

195	How concerned are you with your online activities being recorded to provide you with tailored advertising?
Ş	Please mark only one box.
voluntary	I am very concerned 1
0	I am not very concerned.
	I am not concerned.
196	Do you use anti-tracking software that limits the ability to track your activities on the internet?
voluntary	Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.
	Yes
	No 8
Pro	blems encountered with deleting an account on the internet
	the questions in this section refer to <b>free</b> apps or online services where you have registered and created a user account.
197	Have you ever opened an account or registered with a free app or service on the internet?  This includes setting up a social media account (e.g. on X (formerly: Twitter), Meta (Facebook, Instagram)) or registering
	service on the internet?
	1 his includes setting up a social media account (e.g. on X (formerly: Twitter), Meta (Facebook, Instagram)) of the stering
2	in a free app (e.g. in an app for buying tickets, music streaming or online games).
voluntary	This does not include accounts in free trials to services that
×	are otherwise chargeable or accounts where you use other paid components ("freemium models") in addition to the free basic
	product.
	Yes 1
	No
198	
	Have you deleted extrict to delete your account of a fine and or
190	Have you deleted or tried to delete your account of a free app or service in the last 3 months?
voluntary	

No ...... 8  $\square \rightarrow$  200

199	Have you encountered problems when trying to delete your account of a free app or service in the last 3 months?
voluntary	For example: - difficulty to find a way to delete the account, - spending a disproportionate amount of time to delete the account, - technical problems, unacceptable conditions for deletion/ withdrawal, - inability to succeed with deleting the account.  Yes
	No
Inte	rnet contacts with authorities and public institutions (e-government)
all all be on the control of the con	ne questions in this section refer to the private use of websites or opps of authorities and public institutions (e.g. administrative/judicial authorities at national, regional or municipal level) in the last 12 months efore the survey.  nline contacts and transactions with authorities/public institutions actude for example:  searching/obtaining information and downloading of forms, requesting official documents (e.g. identity card, birth certificate), applying for social benefits, registration or change of residence notification, the electronic income tax return, contact with schools/universities and public educational establishments (e.g. public libraries, public health service institutions, services of public hospitals).  nis does not include e-mail contacts with authorities and public stitutions.
200	Did you do any of the following via a website or app of authorities or
voluntary	public institutions for private purposes in the list 12 months?  Please mark "Yes" or "No".  Accessing information stored by authorities or public institutions about you (e.g. information on pension, training assistance, health data)

201	Did you do any of the following for private purposes in the last 12 months?		
voluntary	Please mark "Yes" or "No".	Yes	No
	Downloading or printing official forms from websites/apps of authorities or public institutions	1	8
	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)	1 🔲	8
	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	1 🔲	8
	This refers to communication/documents that you have to retrieve via online access to your account. This does not refer to receiving notifications via e-mail or SMS that communication/documents are available in your account.		
202	Did von aubwit von tan de denation via a makeite en ann fan minete		
Z02	Did you submit your tax declaration via a website or app for private purposes in the last 12 months?		
voluntary	Yes	1 🔲	
>		. $\square$	
	No	8 L	
203	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?		
	Please mark all relevant boxes.		
voluntary	I requested online official documents or certificates (e.g. marriage/birth/death certificate, divorce documents, residence title, certificate of good conduct, car-related information, certificate on recognition of a qualification).	<sub>1</sub> .	<b>→</b> 205
	I requested online social benefits or claimed entitlements (e.g. citizen's benefit, unemployment benefit, parental allowance, children's allowance, housing allowance, pension, severance pay)	2	<b>→</b> 205
	I made other enquiries, claimed entitlements or made complaints online (e.g. reporting a theft to the police, making an appeal on points of law, applying for legal aid, initiating a civil action).	3 .	<b>→</b> 205
	Not applicable, I did not do any of the above online transactions in the last 12 months.	8	

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#### Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures.

Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

205	In the last 12 months, have you identified yourself electronically with
	your eID for private purposes in order to use online services from authorities, public institutions or companies in Germany and other
	European countries?

This refers to eID procedures in which the means of identification (eID) used meets the "high" or "substantial" level of trust. In Germany these are the online ID, the electronic residence permit (eAT), the eID card for Union citizens and the Elster certificate.

Electronic identification with the eID can be done, for example, as follows:

- with the Federal Government's AusweisApp or via the Federal Government's central user account (BundID),
- via digital wallets ("wallets") for digital identities such as Verimi,
- on platforms such as AusweislDent from D-Trust,
- with the apps from AUTHADA and PostIdent from Deutsche

service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies have telegographics. telecommunications companies).

Yes	69	1
No		8 □→20

### For which online services did you use electronic identification (eID)?

Please mark all relevant boxes.

Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records) ...

in other European countries	in Germany	1
transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract,	in other European countries	2
parchasing a car, baying a sim cara,	transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract,	₃ → 208
	parchasing a car, baying a silvi card/	э <u> </u>

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. □ → 208

207	What were the reasons for not using electronic identification (eID) for
	private purposes in the last 12 months?  Please mark all relevant boxes.
	I did not know what electronic identification (eID) is/that there was an eID.
	I do not have an eID.
	I have an eID, but there was no need to access online services requiring secure identification.
Σ.	I have an eID, but I feel unsafe using it (concerns about ICT security, personal data protection).
voluntary	I could not use my eID because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID was not accepted/offered for the services I needed to access).
	I could not use my eID to access the desired service via a smartphone or tablet
	Other reasons
	If "Other reasons", please describe briefly:
Buyi	ng via the internet (e-Commerce)
208	When did you last order or buy goods or services for private use via the internet?
ary	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals.
	Please mark only one box.
voluntary	Within the last 3 months
_	More than 3 months ago, but within the last 12 months $_2$ $\longrightarrow$ 217
	More than 12 months ago $_3$ $\longrightarrow$ 217

I have never ordered or bought goods or services for private use via the

internet.  $9 \longrightarrow 217$ 

209	In the last 3 months, did you buy any goods via the internet or an app for private use?		
	This refers only to physical products (goods), including used goods.		
	For example:		
voluntary	<ul> <li>Clothing, shoes or accessories</li> <li>Sports goods</li> <li>Children's toys or childcare items</li> <li>Furniture, home accessories or gardening products</li> <li>Washing machines, refrigerators</li> <li>Computers, tablets, mobile phones or accessories</li> <li>TV sets, smart speakers or virtual assistants</li> <li>Bicycles, motorcycles or cars (including spare parts)</li> <li>Music as CDs, films or series as DVDs</li> <li>Printed books, newspapers, magazines</li> <li>Pharmaceuticals or dietary supplements</li> <li>Cosmetics, beauty or wellness products</li> <li>Cleaning products or personal care products</li> <li>Food (including animal food) or beverages</li> <li>Home delivery of food/beverages</li> <li>Other goods (e.g. tobacco products, gift cards, jewelry)</li> <li>This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel</li> </ul>		
	services.		
	Yes	1	
	No		
		8 🗀	
	· · · · · · · · · · · · · · · · · · ·	8 🗀	
210	In the last 3 months, did you do any of the following was website or	8 🔲	
210	In the last 3 months, did you do any of the following was a website or app for private use	Vos	No
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".	Yes	No
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	Yes	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services  buying a transport service from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services  buying a transport service from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)  booking accommodation from an enterprise (e.g. hotel, travel agency)  Accommodation with private persons is excluded (e.g. via platforms like Airbnb). Accommodation with private persons is also excluded when booking was done via commercial providers (e.g. via Booking.com).  buying tickets to cultural or other events (e.g. cinema, theatre,	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8

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211	Have you had a subscription to any of the following streaming services or apps in the last 3 months, which you paid for?		
	This includes both ongoing subscriptions and new subscriptions that were bought in the last 3 months. This includes also shared payment (e.g. in case of joint use in the household).		
	Please mark "Yes" or "No" for each type of subscription listed.	Yes	No
	Music streaming service (e.g. Amazon Music Unlimited, Apple Music, Deezer, Tidal HIFI, Napster, Youtube Music, SoundCloud, Spotify Premium)	1	8
voluntary	Films/series or sports streaming service (e.g. Amazon Prime Video, Apple TV+, DAZN, Disney+, Discovery+, HBO Max, Joyn/Joyn PLUS+, Netflix, Paramount+, RTL+/RTL+ Premium, Sky WOW)	1	8
	Streaming service for online news sites, online newspapers (e-paper) or online magazines	1	8
	Gaming streaming service (e.g. Amazon Luna, GeForce Now, Playstation Plus, Xbox Cloud Gaming/Xbox Game Pass Ultimate, Sony Cloud-Streaming)	1	8
	Apps related to health/fitness (excluding free apps)	1	8
	Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1	8
212	In the last 3 months, did you buy or book online any of the following from private persons via a website or app for private use?	<b>6</b>	
ary	from private persons via a website or app for private use?  E.g. via online marketplaces such as kleinanzeigen.de, Facebook Marketplace, or via intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de, Airbnb, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com		
voluntary	Please mark "Yes" or "No" for each type of goods/services (Sted.  Physical goods (including used goods; e.g. clothes, furniture, motor	Yes	No
	vehicles)	1 🗀	8 🗀
	Transport service	1 🗀	8 🗀
	Accommodation	1 🔲	8 🗀
	Household service (e.g. cleaning, babysitting, repair work, gardening)	1 🔲	8
213	Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?		
voluntary	Yes	1	
	No	8	
214	How many times did you buy goods or services via the internet or an app for private use in the last 3 months?  Please mark only one box.		
voluntary	1 to 2 times	1	
volu	3 to 5 times	2	
	6 to 10 times	3	
	More than 10 times	4	

215	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?
	Please mark all relevant boxes.
	Technical errors of the website during the order or payment process . 1
	Difficulties in finding information on warranty or legal recourse 2
voluntary	Speed of delivery slower than indicated
volu	Wrong or damaged goods/services delivered 5
	Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)
	Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)
	Foreign retailer did not sell to Germany 9
	Other problems 10
	No, I did not encounter any of the above problems $_{8}$
voluntary voluntary	In the last 3 months, have you had any safety or health problems caused by products you had once bought online for private use? (e.g. build, material or software of the product led to an accident, injury, or health issue)  For example: a product breaking during use due to its faulty construction or design, a product causing skin irritations due to a wrong material used, or a device overheating due to a software issue.  Issues where the involved product was not used as intended (e.g. using a kitchen knife as a screwdriver of using an electronic device near water when it's not water poof) are to be excluded.  Yes
Parl	icipation in the survey
217	Have you answered the questions yourself?
voluntary	Yes 1 □ → 219
volu	No, another household member has answered the questions $_2$
	No, someone not living in the household has answered the questions. $_3$ $\square \rightarrow$ 219
voluntary voluntary	Which household member has answered the questions?  Please enter the number (see flap) of the person who has answered the questions.
<u>2</u> 219	How many minutes did it take you to complete the questionnaire?
voluntary	Number of minutes

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### Use of the internet - Person 1 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories

"In the last 3 months",

"More than 3 months ago, but within the last 12 months", and

"More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions on the use of information and communication technologies, any references to third party brands, products, trademarks and websites/apps are for the sake of clarification and are not intended to promote the use of such products/websites.



Please enter your name in the box at the side.

		,
170	When did you last use the internet?	
voluntary	You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).  Please note: Internet use also includes receiving/sending e-mails, messaging (e.g. via WhatsApp), gaming, streaming, online/mobile banking.  Please mark only one box.  In the last 3 months  More than 3 months ago, but within the last 12 months  More than 12 months ago	dire
	In the last 3 months	1
	More than 3 months ago, but within the last 12 months	2  → 200
	More than 12 months ago	3 □→ 217
	Never	8 □→ 217
171	How often on average nave you used the internet in the last 3 months?	
>	Please mark only one box.	
voluntary	Several times during the day	
volt	Once a day or almost every day	
	At least once a week (but not every day)	3
	Less than once a week	, 4
172	On which of the following devices did you use the internet (including via apps) in the last 3 months?	
	Please mark all relevant boxes.	
>	Desktop PC	1
voluntary	Laptop	2
<b>S</b>	Tablet	. 3
	Smartphone or internet-enabled mobile phone	4
	Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)	. 5

## For which private purposes did you use the internet (including via apps) in the last 3 months? Please mark "Yes" or "No". Communication Yes No Sending or receiving e-mails ...... 1 Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Signal, Threema, Viber, Snapchat, Zoom, MS Teams, Webex) ...... 1 Participating in social media (e.g. creating a user profile, posting messages or other contributions to Meta (Facebook, Instagram), X (formerly: Twitter), Snapchat, TikTok or other social networks) ....... 1 Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) ...... 1 **Searching for information** Reading online news sites, newspapers, news magazines ...... 1 For example reading online www.dw.de, www.faz.net, www.fr-online.de, www.heute.de, www.spiegel.de, www.sueddeutsche.de, www.tagesschau.de, www.taz.de, www.welt.de, www.zeit.de Searching for information on goods or services ...... 1 Including: Searching for information on product safety ..... • Think about both physical products (e.g. baby pacifiers) and $m{l}$ digital products (e.g. software). Also included is the search $m{k}$ safety warnings/instructions, material compositions, test seals ("CE", "GS"), safety guidelines (EU/national) and the search for information on reporting points for security risks/hickents. Civic and political participation Expressing opinions on political or social issues on websites (e.g. in blogs) or in social networks (e.g. Meta (Facebook, Instagram), X (formerly: Twitter), YouTube) Taking part in online consultations or loing on political, social or municipal issues (e.g. urban planning or signing a petition) ...... 1 Searching for health-related information (e.g. injuries, diseases, nutrition, improving health) ...... 1 Including: Search for information on physical health ...... 1 Search for information on mental health ...... 1

**Job search** Looking for a job or sending a job application ...... 1 Other online services Selling goods or services via a website or app (e.g. Kleinanzeigen, Facebook Marketplace, Shpock or other online marketplace platforms) ...... 1 Internet banking (including mobile banking) ......  $_1$ Other common names are online banking and home banking.

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# Artificial intelligence (AI)

	The following section is about <b>Artificial Intelligence (AI)</b> , a branch of computer science.
	Al is able to recognize information from existing data and thus imitate human cognitive abilities. This allows tasks that normally require human intelligence to be carried out automatically. Well-known examples of Al include search engines like Google or facial recognition in smartphones.  Generative Al can also generate new content that appears realistic and seemingly original by using available information and learning from existing patterns.
174	In the last 3 months, have you used any generative AI tools to create new content like text, images, programming code, or videos?
voluntary	Generative AI tools such as ChatGPT, Microsoft Copilot, Google Gemini (formerly Google Bard), LLaMA, Midjourney, DALL-E
Š	Yes 1
	No
17!	What was the purpose of using generative AI tools in the last 3 months?
	Please mark all relevant boxes.
	Private further education (e.g. use of online services to improve language skills) $\rightarrow$ 17
voluntary	Vocational/work-related education (company or individual job-related further education) $_2$ $\longrightarrow$ 17
0	Formal education $_3$ $\longrightarrow$ 17
	In Germany, formal education includes primary and secondary education (schools) as well as the tertiary education (edicor (higher education institutions, trade and technical schools, specialised academies).
176	What is the main reason for not using generative AI tools in the last 3
1/(	months?
	Please mark only one box.
	There was no need.
2	I didn't know that generative AI tools existed 2
voluntary	I didn't know how to use generative AI tools
0	I have concerns about privacy, security or safety
	Other reasons

177	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?		
	Please mark "Yes" or "No".	Yes	No
	Doing an online course	1	8
voluntary	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/ recreational purposes, then it should not be included. Using online learning material other than a complete online course (e.g. audio-visual material, video instructions (including YouTube videos), webinars, online learning software, electronic textbooks, learning apps or platforms)	1	8 🔲
	$oldsymbol{i}$ This does not refer to downloading learning material.		
	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	1	8
178	Did you carry out any of the following financial activities over the		
170		•	
	internet (via websites or apps) for private purposes in the last 3 months?  This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).		
>	Please mark Yes of No.	Yes	No
voluntary	Buying or extending existing insurance policies (including policies offered as a package together with other services. 2g. travel insurance offered together with an air ticket)	1	8
	Taking loans/credits from banks or other financial services providers	1	8
	Buying or selling shares, bonds, units in junds (e.g. ETF) or other financial assets such as cryptocurrencies, tokens, NFTs	1	8
	ETF: Exchange Traded Fund; NFT: non-fungible token.		
179	Have you encountered problems when using the internet in the last 3		
	months?		
voluntary	For example: problems using online services, problems with the internet connection or with computer viruses		
>	Yes	1	
	No	<sub>8</sub> □→	181

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voluntary voluntary	How did you try to solve the problems?  Please mark all relevant boxes.  I asked someone to help me solve the problems	
E-sk		
<b>1</b> pr	ne questions in this section concern your online activities done for ivate, professional or educational purposes, via any device (e.g. esktop PC, laptop, tablet, smartphone).	
voluntary	Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?  Please mark "Yes" or "No".  Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud)  Installing software or apps  Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes	No 8
voluntary	Did you carry out any of the following software related activities in the last 3 months?  Please mark "Yes" or "No".  Using word processing software  1  Using spreadsheet software  1	No 8 □ 8 □ → 184
voluntary voluntary	When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?  Yes	
184	Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?  Yes	

≥185	Did you digitally edit photos, videos or audio files?			
voluntary 185	Yes	1		
volt		-	_	
	No	8		
≥186	Did you write a program in a programming language?			
voluntary voluntary	Yes	1		
volt		-	_	
	No	8		
187	Did you see information (e.g. text, videos, images) that you			
>	considered untrue or doubtful on internet news sites or social media			
ntar	platforms, e.g. Meta (Facebook, Instagram), YouTube, X (formerly: Twitter) in the last 3 months?			
voluntary	•			
	Yes	1		
	No	8		<b>&gt;</b> 191
-188	Did you check the truthfulness of the doubtful information?			
voluntary 881				
olur	Yes	1		
>	No	8		<b>&gt;</b> 190
		•		
189	How did you check the truthfulness of the doubtful information?			
	Please mark all relevant boxes.			
	I checked the source/origin of the information or compared it with			
ary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites,			
luntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).	1		<b>&gt;</b> 191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the			
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.	2		<b>→</b> 191 <b>→</b> 191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other	2		<b>&gt;</b> 191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.	2		
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other	2		<b>&gt;</b> 191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information	2		<b>&gt;</b> 191
	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. no. via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?	2		<b>&gt;</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.	2		<b>&gt;</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or	2		<b>&gt;</b> 191
	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. no. via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.	2		<b>&gt;</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to	2		<b>&gt;</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).	2		<b>&gt;</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to	2		<b>&gt;</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).	2		<b>→</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).	2		<b>→</b> 191
190 voluntary	I checked the source/origin of the information or compares it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or	2		<b>→</b> 191
190 voluntary	I checked the source/origin of the information or compares it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media	2		<b>→</b> 191
190 voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information (n) ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	2		<b>→</b> 191
voluntary	I checked the source/origin of the information or compares it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media	2		<b>→</b> 191

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192	What personal characteristics do you think are the reason why these groups of people or individuals are attacked?	
	Please mark all relevant boxes.	
	Political or social views 1	
7	Sexual orientation and/or gender identities (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)	
voluntary	Sex 3	
volı	Racial or ethnic origin 4	
	Religion or worldview/belief 5	
	Disability 6	
	Age 10	
	Other personal characteristics	
	other personal characteristics	
Prot	Protection of privacy and personal identity on the internet	
<b>1</b> po	The questions in this section concern the provision and protection of personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.	
193	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?	
	Please mark all relevant boxes.	
	Please mark all relevant boxes.  I read the relevant privacy statement before providing my personal data on the internet.  I restricted access to my geographical location data	
	I restricted access to my geographical location data	
ıntary	I limited access to my profile or content on social network sites or shared online storage (cloud)	
volu	I refused allowing the use of my personal data for advertising purposes. 4	
	I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).	
	I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted	
	I did not carry out any of these activities to control access to my personal data on the internet	
194	Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?	
Itary	Cookies can be used by website operators to trace movements of	
voluntary	users on the internet and to service them tailored advertisements.	
	Yes 1	
	No 8 $\Box$	

	195	How concerned are you with your online activities being recorded to provide you with tailored advertising?
	tary	Please mark only one box.
	voluntary	I am very concerned 1
	>	I am not very concerned.
		I am not concerned.
ĺ		
	196	Do you use anti-tracking software that limits the ability to track your activities on the internet?
	voluntary	Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.
		Yes 1
		No 8
	Prol	olems encountered with deleting an account on the internet
		ne questions in this section refer to <b>free</b> apps or online services here you have registered and created a user account.
	197	Have you ever opened an account or registered with a free app or service on the internet?
	tary	This includes setting up a social media account (e.g. on X (formerly: Twitter), Meta (Facebook, Instagram)) of registering in a free app (e.g. in an app for buying tickets, music streaming or online games).
	voluntary	This does not include accounts in free trials to services that are otherwise chargeable or accounts where you use other paid components ("freemium models") in arbition to the free basic product.
		Yes 1
		No
	198	Have you deleted or tried to delete your account of a free app or service in the last 3 months?
	voluntary	Please also mark "Yes" if the account could not be deleted.
	>	Yes 1

No ...... 8 □ → 200

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voluntary voluntary	Have you encountered problems when trying to delete your account of a free app or service in the last 3 months?  For example:     - difficulty to find a way to delete the account,     - spending a disproportionate amount of time to delete the account,     - technical problems, unacceptable conditions for deletion/withdrawal,     - inability to succeed with deleting the account.  Yes
Inte	rnet contacts with authorities and public institutions (e-government)
<b>1</b> ap an be of the property o	ne questions in this section refer to the private use of websites or opps of authorities and public institutions (e.g. administrative/judicial authorities at national, regional or municipal level) in the last 12 months efore the survey.  nline contacts and transactions with authorities/public institutions include for example:  searching/obtaining information and downloading of forms, requesting official documents (e.g. identity card, birth certificate), applying for social benefits, registration or change of residence notification, the electronic income tax return, contact with schools/universities and public educational establishments (e.g. public libraries, public health service institutions, services of public hospitals).  nis does not include e-mail contacts with authorities and public establishments.
200	Did you do any of the following via a website or app of authorities or public institutions for private purposes in the last 12 months?
	Please mark "Yes" or "No".  Yes No
voluntary	Accessing information stored by authorities or public institutions about you (e.g. information on pension, training assistance, health data) 1 8
voli	Accessing information from public databases or registers (e.g. information about availability of books in public libraries, information from land registers of business registers)

Obtaining information (e.g. about services, benefits, entitlements, laws, opening hours) ......  $_{\scriptscriptstyle 1}$ 

201	Did you do any of the following for private purposes in the last 12 months?		
voluntary	Please mark "Yes" or "No".	Yes	No
	Downloading or printing official forms from websites/apps of authorities or public institutions	1	8
	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)	1	8
×	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	1	8
	This refers to communication/documents that you have to retrieve via online access to your account. This does not refer to receiving notifications via e-mail or SMS that communication/documents are available in your account.		
voluntary 202	Did you submit your tax declaration via a website or app for private purposes in the last 12 months?		
ofun	Yes	1	
>	No	8	
		<b>'</b>	
203	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?		
	Please mark all relevant boxes.		
voluntary	I requested online official documents or certificates (e.g. marriage/birth/death certificate, divorce documents, residence title, certificate of good conduct, car-related information, certificate on recognition of		→ 205
	a qualification).  I requested online social benefits or claimed entitlements (e.g. citizen's benefit, unemployment benefit, parental allowance, children's allowance, housing allowance, pension, severance pay)		→ 205
	I made other enquiries, claimed entitlements or made complaints online (e.g. reporting a theft to the police, making an appeal on points of law, applying for legal aid, initiating a civil action).	₃ □→	→ 205
	Not applicable, I did not do any of the above online transactions in the last 12 months	ρ Π	

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#### Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures.

Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

205	In the last 12 months, have you identified yourself electronically with your eID for private purposes in order to use online services from
	authorities, public institutions or companies in Germany and other European countries?

This refers to eID procedures in which the means of identification (eID) used meets the "high" or "substantial" level of trust. In Germany these are the online ID, the electronic residence permit (eAT), the eID card for Union citizens and the Elster certificate.

Electronic identification with the eID can be done, for example, as follows:

- with the Federal Government's AusweisApp or via the Federal Government's central user account (BundID),
- via digital wallets ("wallets") for digital identities such as Verimi,
- on platforms such as AusweislDent from D-Trust,
- with the apps from AUTHADA and PostIdent from Deutsche

service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies have telegographics. telecommunications companies).

Yes	<sub>1</sub> $\square$
No	8 → 20
	° <u> </u>

## For which online services did you use electronic identification (eID)?

Please mark all relevant boxes.

Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records) ...

in Germany	1 → 208
in other European countries	2 □→ 208
Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card)	₃ □→ 208

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. □ → 208

207	What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?
	Please mark all relevant boxes.
	I did not know what electronic identification (eID) is/that there was an eID 1
	I do not have an eID.
	I have an eID, but there was no need to access online services requiring secure identification
ary	I have an eID, but I feel unsafe using it (concerns about ICT security, personal data protection).
voluntary	I could not use my eID because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID was not accepted/offered for the services I needed to access).
	I could not use my eID to access the desired service via a smartphone or tablet
	Other reasons <sub>7</sub>
	If "Other reasons", please describe briefly:
	ive
Buyi	ng via the internet (e-Commerce)
208	When did you last order or buy goods or services for private use via the internet?
	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private in individuals.
tary	Please mark only one box.
voluntary	Within the last 3 months
3	Please mark only one box.  Within the last 3 months
	More than 12 months ago $_3$ $\longrightarrow$ 217

I have never ordered or bought goods or services for private use via the

internet. 9  $\longrightarrow$  217

209	In the last 3 months, did you buy any goods via the internet or an app for private use?		
	This refers only to physical products (goods), including used goods.		
	For example:		
voluntary	<ul> <li>Clothing, shoes or accessories</li> <li>Sports goods</li> <li>Children's toys or childcare items</li> <li>Furniture, home accessories or gardening products</li> <li>Washing machines, refrigerators</li> <li>Computers, tablets, mobile phones or accessories</li> <li>TV sets, smart speakers or virtual assistants</li> <li>Bicycles, motorcycles or cars (including spare parts)</li> <li>Music as CDs, films or series as DVDs</li> <li>Printed books, newspapers, magazines</li> <li>Pharmaceuticals or dietary supplements</li> <li>Cosmetics, beauty or wellness products</li> <li>Cleaning products or personal care products</li> <li>Food (including animal food) or beverages</li> <li>Home delivery of food/beverages</li> <li>Other goods (e.g. tobacco products, gift cards, jewelry)</li> <li>This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel</li> </ul>		
	services.		
	Yes	1	
	No		
		8 🗀	
	· · · · · · · · · · · · · · · · · · ·	8 🗀	
210	In the last 3 months, did you do any of the following was website or	8 🔲	
210	In the last 3 months, did you do any of the following was a website or app for private use	Vos	No
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".	Yes	No
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	Yes	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services  buying a transport service from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services  buying a transport service from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)  booking accommodation from an enterprise (e.g. hotel, travel agency)  Accommodation with private persons is excluded (e.g. via platforms like Airbnb). Accommodation with private persons is also excluded when booking was done via commercial providers (e.g. via Booking.com).  buying tickets to cultural or other events (e.g. cinema, theatre,	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8

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211	Have you had a subscription to any of the following streaming services or apps in the last 3 months, which you paid for?		
	This includes both ongoing subscriptions and new subscriptions that were bought in the last 3 months. This includes also shared payment (e.g. in case of joint use in the household).		
	Please mark "Yes" or "No" for each type of subscription listed.	Yes	No
	Music streaming service (e.g. Amazon Music Unlimited, Apple Music, Deezer, Tidal HIFI, Napster, Youtube Music, SoundCloud, Spotify Premium)	1	8
voluntary	Films/series or sports streaming service (e.g. Amazon Prime Video, Apple TV+, DAZN, Disney+, Discovery+, HBO Max, Joyn/Joyn PLUS+, Netflix, Paramount+, RTL+/RTL+ Premium, Sky WOW)	1	8
	Streaming service for online news sites, online newspapers (e-paper) or online magazines	1	8
	Gaming streaming service (e.g. Amazon Luna, GeForce Now, Playstation Plus, Xbox Cloud Gaming/Xbox Game Pass Ultimate, Sony Cloud-Streaming)	1	8
	Apps related to health/fitness (excluding free apps)	1	8
	Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1	
	(executing free apps)	1 🗀	8 🗀
212	In the last 3 months, did you buy or book online any of the following from private persons via a website or app for private use?	<b>.</b> ©	
voluntary	E.g. via online marketplaces such as kleinanzeigen.de, Facebook Marketplace, or via intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de, Airbnb, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com  Please mark "Yes" or "No" for each type of goods/services leted.  Physical goods (including used goods; e.g. clothes, furnither, motor	Yes	No
	vehicles)	1 🔲	8 🗀
		1 🗀	8 🗀
	Accommodation	1 🔲	8 🗀
	Household service (e.g. cleaning, babysitting, repair work, gardening)	1 🔲	8
213	Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?		
volui	Yes	1	
	No	8	
214	How many times did you buy goods or services via the internet or an app for private use in the last 3 months?  Please mark only one box.		
Itary	1 to 2 times	1	
voluntary	3 to 5 times	2	
	6 to 10 times	3	
	More than 10 times	4	

215	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?
	Please mark all relevant boxes.
	Technical errors of the website during the order or payment process . 1
	Difficulties in finding information on warranty or legal recourse 2
voluntary	Speed of delivery slower than indicated
volu	Wrong or damaged goods/services delivered 5
	Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)
	Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)
	Foreign retailer did not sell to Germany 9
	Other problems 10
	No, I did not encounter any of the above problems $_{8}$
voluntary voluntary	In the last 3 months, have you had any safety or health problems caused by products you had once bought online for private use? (e.g. build, material or software of the product led to an accident, injury, or health issue)  For example: a product breaking during use due to its faulty construction or design, a product causing skin irritations due to a wrong material used, or a device overheating due to a software issue.  Issues where the involved product was not used as intended (e.g. using a kitchen knife as a screwdriver of using an electronic device near water when it's not water poof) are to be excluded.  Yes
Parl	icipation in the survey
217	Have you answered the questions yourself?
voluntary	Yes 1 □ → 219
volu	No, another household member has answered the questions $_2$
	No, someone not living in the household has answered the questions. $_3$ $\square \rightarrow$ 219
voluntary voluntary	Which household member has answered the questions?  Please enter the number (see flap) of the person who has answered the questions.
<u>2</u> 219	How many minutes did it take you to complete the questionnaire?
voluntary	Number of minutes

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### Use of the internet - Person 1 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories

"In the last 3 months",

"More than 3 months ago, but within the last 12 months", and

"More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions on the use of information and communication technologies, any references to third party brands, products, trademarks and websites/apps are for the sake of clarification and are not intended to promote the use of such products/websites.



Please enter your name in the box at the side.

	T tea.	se effect your f
170	When did you last use the internet?	
voluntary	You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).  Please note: Internet use also includes receiving/sending e-mails, messaging (e.g. via WhatsApp), gaming, streaming, online/mobile banking.  Please mark only one box.  In the last 3 months  More than 3 months ago, but within the last 12 months  More than 12 months ago	aire
	More than 3 months ago, but within the last 12 months	200
	More than 12 months ago	3 → 217
	Never	8 □→ 217
		<u> </u>
171	How often on average have you used the internet in the last 3 months? Please mark only one box.	•
tary	Several times during the day	. 1
voluntary	Once a day or almost every day	. 2
	At least once a week (but not every day)	3
	Less than once a week	. 4
470		
172	On which of the following devices did you use the internet (including via apps) in the last 3 months?	
	Please mark all relevant boxes.	
Z <sub>I</sub>	Desktop PC	. 1
voluntary	Laptop	2
×	Tablet	. 3
	Smartphone or internet-enabled mobile phone	. 4
	Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)	. 5

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ı		4
6	_	4
	С	Э.
	╚	4

## For which private purposes did you use the internet (including via apps) in the last 3 months? Please mark "Yes" or "No". Communication Yes No Sending or receiving e-mails ...... 1 Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Signal, Threema, Viber, Snapchat, Zoom, MS Teams, Webex) ...... 1 Participating in social media (e.g. creating a user profile, posting messages or other contributions to Meta (Facebook, Instagram), X (formerly: Twitter), Snapchat, TikTok or other social networks) ....... 1 Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) ...... 1 **Searching for information** Reading online news sites, newspapers, news magazines ...... 1 For example reading online www.dw.de, www.faz.net, www.fr-online.de, www.heute.de, www.spiegel.de, www.sueddeutsche.de, www.tagesschau.de, www.taz.de, www.welt.de, www.zeit.de Searching for information on goods or services ...... 1 Including: Searching for information on product safety ..... • Think about both physical products (e.g. baby pacifiers) and $m{l}$ digital products (e.g. software). Also included is the search $m{k}$ safety warnings/instructions, material compositions, test seals ("CE", "GS"), safety guidelines (EU/national) and the search for information on reporting points for security risks/hickents. Civic and political participation Expressing opinions on political or social issues on websites (e.g. in blogs) or in social networks (e.g. Meta (Facebook, Instagram), X (formerly: Twitter), YouTube) Taking part in online consultations or loing on political, social or municipal issues (e.g. urban planning or signing a petition) ...... 1 Searching for health-related information (e.g. injuries, diseases, nutrition, improving health) ...... 1 Including: Search for information on physical health ...... 1 Search for information on mental health ...... 1 **Job search** Looking for a job or sending a job application ...... 1 Other online services Selling goods or services via a website or app (e.g. Kleinanzeigen, Facebook Marketplace, Shpock or other online marketplace platforms) ...... 1

Internet banking (including mobile banking) ......  $_1$ 

Other common names are online banking and home banking.

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# Artificial intelligence (AI)

	ne following section is about <b>Artificial Intelligence (AI)</b> , a branch of imputer science.
Al hu in in <b>Ge</b> se	is able to recognize information from existing data and thus imitate uman cognitive abilities. This allows tasks that normally require human telligence to be carried out automatically. Well-known examples of Al clude search engines like Google or facial recognition in smartphones.  Penerative Al can also generate new content that appears realistic and temingly original by using available information and learning from disting patterns.
174	In the last 3 months, have you used any generative AI tools to create
voluntary	new content like text, images, programming code, or videos?  Generative AI tools such as ChatGPT, Microsoft Copilot, Google Gemini (formerly Google Bard), LLaMA, Midjourney, DALL-E
>	Yes 1
	No
175	What was the purpose of using generative AI tools in the last 3 months?  Please mark all relevant boxes.
	Private further education (e.g. use of online services to improve language skills)
voluntary	Vocational/work-related education (company or individual job-related further education) $_2$ $_3$ $_177$ Formal education $_3$ $_177$
9	
	In Germany, formal education includes primary and secondary education (schools) as well as the tertiary education (edior (higher education institutions, trade and technical schools, specialised academies).
176	What is the main reason for not using generative AI tools in the last 3 months?
	Please mark only one box.
	There was no need.
	I didn't know that generative AI tools existed.
voluntary	I didn't know how to use generative AI tools.
voli	I have concerns about privacy, security or safety 4
	Other reasons
	ij Other reasons, pieuse describe briefty.

177	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?		
	Please mark "Yes" or "No".	Yes	No
	Doing an online course	1	8
voluntary	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/ recreational purposes, then it should not be included. Using online learning material other than a complete online course (e.g. audio-visual material, video instructions (including YouTube videos), webinars, online learning software, electronic textbooks, learning apps or platforms)	1	8 🔲
	$oldsymbol{i}$ This does not refer to downloading learning material.		
	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	1	8
178	Did you carry out any of the following financial activities over the		
170		•	
	internet (via websites or apps) for private purposes in the last 3 months?  This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).		
>	Please mark Yes of No.	Yes	No
voluntary	Buying or extending existing insurance policies (including policies offered as a package together with other services. 2g. travel insurance offered together with an air ticket)	1	8
	Taking loans/credits from banks or other financial services providers	1	8
	Buying or selling shares, bonds, units in junds (e.g. ETF) or other financial assets such as cryptocurrencies, tokens, NFTs	1	8
	ETF: Exchange Traded Fund; NFT: non-fungible token.		
179	Have you encountered problems when using the internet in the last 3		
	months?		
voluntary	For example: problems using online services, problems with the internet connection or with computer viruses		
>	Yes	1	
	No	<sub>8</sub> □→	181

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180	How did you try to solve the problems?  Please mark all relevant boxes.  I asked someone to help me solve the problems	
	I fixed or tried to fix the problems myself.	
ary	I haven't done anything to solve the problems (yet).	
voluntary	Another solution4	
>	If "Another solution", please describe briefly:	
	ij Another Solution , please deserbe briefty.	
E-sk	-skills	
<b>1</b> pr	The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).	
181		
	when using the computer or a mobile device?  Please mark "Yes" or "No".  Yes No	
	Conving or moving files (e.g. documents, data, images, videos) between	
voluntary	drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable or online storage (cloud)	
voli		
	Installing software or apps $_1$ $_8$ $_$ Changing the settings of software applications, apps or devices (e.g.	
	adjusting language settings, colours, contrast, font size, took ars/menu),	
	including operating systems and security programmes 1 8	
<b>182</b>	Did you carry out any of the following software related activities in the last 3 months?	
voluntary	last 3 months?  Please mark "Yes" or "No".  Using word processing software	
O <sub>A</sub>	Using word processing software	
	Using spreadsheet software	
183	17 When using appeads heat software did you use features to structure	
	organise, analyse or modify data (e.g. sorting, filtering, applying	
voluntary	formulas/macros, creating diagrams)?	
8	Yes 1 🗆	
	No 8	
184	Did you create (multimedia) files consisting of several different	
ntary	elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?	

Yes ...... 1

≥185	Did you digitally edit photos, videos or audio files?			
voluntary 281	Yes	1		
volt		-		
	No	8	Ш	
voluntary 486	Did you write a program in a programming language?		_	
E I	Yes	1		
8	No	8		
187	Did you see information (e.g. text, videos, images) that you			
	considered untrue or doubtful on internet news sites or social media			
ıtany	platforms, e.g. Meta (Facebook, Instagram), YouTube, X (formerly:			
voluntary	Twitter) in the last 3 months?			
	Yes	1	Ш	
	No	8		<b>→</b> 191
≥188	Did you check the truthfulness of the doubtful information?			
voluntary 881	Yes	1		
vol	No		<u> </u>	<b>→</b> 190
	.0	•		•
400	How did you should the truthful your of the deviated information			
189	How did you check the truthfulness of the doubtful information?  Please mark all relevant boxes.			
	I checked the source/origin of the information or compared it with			
ary	information from other sources on the internet (e.g. other news sites,			
voluntary	online encyclopaedias such as Wikipedia).	1	□.	<b>→</b> 191
8	I followed or took part in the discussion on the internet regarding the		<u> </u>	<b>→</b> 191
	information.	2	Ш.	7 191
	I discussed the information offline (i. e. no. via the internet) with other people or researched the information (n) ources not on the internet	3	<u> </u>	<b>→</b> 191
	people of researched the information in barees not on the internet.	J		
190	Why did you not check the truthfulness of the doubtful information			
190	found on the internet?			
	Please mark all relevant boxes.			
ıtan	I already knew that the information/content was not correct and/or			
voluntary	the source was not reliable.	1	Ш	
	I lack sufficient internet skills or knowledge (e.g. did not know how to			
	check the information or it was too complicated to do)	2		
		2		
	check the information or it was too complicated to do)	3		
191	Other reasons	3		
	Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or	3		
	Other reasons	2		
voluntary 191	Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	2 3		
	Check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media	2 3		<b>→</b> 193

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192	What personal characteristics do you think are the reason why these groups of people or individuals are attacked?  Please mark all relevant boxes.  Political or social views
	Other personal characteristics <sub>7</sub>
Prot	ection of privacy and personal identity on the internet
<b>1</b> pe	ne questions in this section concern the provision and protection of ersonal data provided during activities carried out over the internet or any private or work-related purpose during the last 3 months, using ebsites or apps. Personal data are e.g. name, date of birth, contact and cation data, identity card and credit card numbers.
voluntary voluntary	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?  Please mark all relevant boxes.  I read the relevant privacy statement before providing my personal data on the internet
voluntary	Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?  Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.

	195	How concerned are you with your online activities being recorded to provide you with tailored advertising?
tarv		Please mark only one box.
voluntary		I am very concerned 1
		I am not very concerned 2
		I am not concerned.
	196	Do you use anti-tracking software that limits the ability to track your activities on the internet?
voluntary		Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.
		Yes 1
		No 8
	Prob	olems encountered with deleting an account on the internet
		ne questions in this section refer to <b>free</b> apps or online services here you have registered and created a user account.
	197	Have you ever opened an account or registered with a free apportant service on the internet?
		This includes setting up a social media account (e.g. on
voluntary		X (formerly: Twitter), Meta (Facebook, Instagram)) or registering in a free app (e.g. in an app for buying tickets, music streaming or online games).  This does not include accounts in free trials for services that
voluntary		X (formerly: Twitter), Meta (Facebook, Instagram)) of the stering in a free app (e.g. in an app for buying tickets, music streaming or online games).
voluntary		X (formerly: Twitter), Meta (Facebook, Instagram)) of registering in a free app (e.g. in an app for buying tickets, music streaming or online games).  This does not include accounts in free trials for services that are otherwise chargeable or accounts where you use other paid components ("freemium models") in application to the free basic
voluntary		X (formerly: Twitter), Meta (Facebook, Instagram)) of registering in a free app (e.g. in an app for buying tickets, music streaming or online games).  This does not include accounts in free trials for services that are otherwise chargeable or accounts where you use other paid components ("freemium models") in addition to the free basic product.
voluntary		X (formerly: Twitter), Meta (Facebook, Instagram)) or registering in a free app (e.g. in an app for buying tickets, music streaming or online games).  This does not include accounts in free trials for services that are otherwise chargeable or accounts where you use other paid components ("freemium models") in addition to the free basic product.  Yes
	198	X (formerly: Twitter), Meta (Facebook, Instagram)) or registering in a free app (e.g. in an app for buying tickets, music streaming or online games).  This does not include accounts in free trials for services that are otherwise chargeable or accounts where you use other paid components ("freemium models") in addition to the free basic product.  Yes
	198	<ul> <li>X (formerly: Twitter), Meta (Facebook, Instagram)) of registering in a free app (e.g. in an app for buying tickets, music streaming or online games).</li> <li>This does not include accounts in free trials for services that are otherwise chargeable or accounts where you use other paid components ("freemium models") in addition to the free basic product.</li> <li>Yes</li></ul>
	198	X (formerly: Twitter), Meta (Facebook, Instagram)) of registering in a free app (e.g. in an app for buying tickets, music streaming or online games).  This does not include accounts in free trials for services that are otherwise chargeable or accounts where you use other paid components ("freemium models") in addition to the free basic product.  Yes

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199	Have you encountered problems when trying to delete your account of a free app or service in the last 3 months?  For example: - difficulty to find a way to delete the account, - spending a disproportionate amount of time to delete the account, - technical problems, unacceptable conditions for deletion/withdrawal.			
	– inability to succeed with deleting the account.  Yes			
	No 8			
Internet contacts with authorities and public institutions (e-government)				
1 a a b O irr	the questions in this section refer to the private use of websites or pps of authorities and public institutions (e.g. administrative/judicial uthorities at national, regional or municipal level) in the last 12 months efore the survey.  Inline contacts and transactions with authorities/public institutions include for example:  searching/obtaining information and downloading of forms, requesting official documents (e.g. identity card, birth certificate), applying for social benefits, registration or change of residence notification, the electronic income tax return, contact with schools/universities and public educational establishments (e.g. public libraries, public health service institutions, services of public hospitals).  his does not include e-mail contacts with authorities and public institutions.			
200	Did you do any of the following via a website or app of authorities or public institutions for private purposes in the 1931 12 months?			
voluntary	Please mark "Yes" or "No".  Accessing information stored by authorities or public institutions about you (e.g. information on pension, training assistance, health data)			
	information about availability of books in public libraries, information from land registers of business registers)			

Obtaining information (e.g. about services, benefits, entitlements, laws, opening hours) .......  $_{\scriptscriptstyle 1}$ 

201	Did you do any of the following for private purposes in the last 12 months?		
	Please mark "Yes" or "No".	Yes	No
	Downloading or printing official forms from websites/apps of authorities or public institutions	1	8
voluntary	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)	1	8
>	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	1	8
	This refers to communication/documents that you have to retrieve via online access to your account. This does not refer to receiving notifications via e-mail or SMS that communication/documents are available in your account.		
202 E	Did you submit your tax declaration via a website or app for private purposes in the last 12 months?		
voluntary	Yes	1	
>	No		
		*	
203	What other online transactions did you do via a website or app 67		
200	authorities or public institutions for private purposes in the last 12 months?		
	Please mark all relevant boxes.		
ary	I requested online official documents or certificates (e.g. marriage/birth/death certificate, divorce documents, residence title, certificate of good conduct, car-related information, certificate on recognition of a qualification).	1 🔲 '	<b>→</b> 205
voluntary	I requested online social benefits or claimed entitlements (e.g. citizen's benefit, unemployment benefit, parental allowance, children's allowance, housing allowance, pension, severance pay)	2	<b>→</b> 205
	I made other enquiries, claimed entitlements or made complaints online (e.g. reporting a theft to the police, making an appeal on points of law, applying for legal aid, initiating a civil action).	3	<b>→</b> 205
	Not applicable, I did not do any of the above online transactions in the last 12 months.	8	

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model questionnaire

#### Use of the electronic identification (eID)

 $m{i}$  All questions in this section refer to using electronic identification procedures.

Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

205	In the last 12 months, have you identified yourself electronically with
	your eID for private purposes in order to use online services from
	authorities, public institutions or companies in Germany and other
	European countries?

This refers to eID procedures in which the means of identification (eID) used meets the "high" or "substantial" level of trust. In Germany these are the online ID, the electronic residence permit (eAT), the eID card for Union citizens and the Elster certificate.

Electronic identification with the eID can be done, for example, as follows:

- with the Federal Government's AusweisApp or via the Federal Government's central user account (BundID),
- via digital wallets ("wallets") for digital identities such as Verimi,
- on platforms such as AusweisIDent from D-Trust,
- with the apps from AUTHADA and PostIdent from Deutsche Post AG.

This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks, telecommunications companies).

Yes	<sub>1</sub> $\square$
No	8 → 20
	° <u> </u>

## 206 For which online services did you use electronic identification (eID)?

Please mark all relevant boxes.

Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records) ...

in Germany	1
in other European countries	2 □→ 208
Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g.	
opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card)	₃ □→ 208

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**1** 200

voluntar

207	What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?
	Please mark all relevant boxes.
	I did not know what electronic identification (eID) is/that there was an eID 1
	I do not have an eID
	I have an eID, but there was no need to access online services requiring secure identification
<b>V</b>	I have an eID, but I feel unsafe using it (concerns about ICT security, personal data protection)
voluntary	I could not use my eID because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID was not accepted/offered for the services I needed to access)
	I could not use my eID to access the desired service via a smartphone or tablet
	Other reasons
	If "Other reasons", please describe briefly:
	aire
Buyi	ng via the internet (e-Commerce)
208	When did you last order or buy goods or services for private use via the internet?
	This concerns ordering/buying over the internet (via websites or
	apps), both from enterprises and from private individuals.
tary	Please mark only one box.
voluntary	Within the last 3 months
	More than 3 months ago, but within the last 12 months $_2$ $\longrightarrow$ 217
	More than 12 months ago $_3$ $\longrightarrow$ 217

I have never ordered or bought goods or services for private use via the

internet.  $9 \longrightarrow 217$ 

209	In the last 3 months, did you buy any goods via the internet or an app for private use?		
	This refers only to physical products (goods), including used goods.		
	For example:		
voluntary	<ul> <li>Clothing, shoes or accessories</li> <li>Sports goods</li> <li>Children's toys or childcare items</li> <li>Furniture, home accessories or gardening products</li> <li>Washing machines, refrigerators</li> <li>Computers, tablets, mobile phones or accessories</li> <li>TV sets, smart speakers or virtual assistants</li> <li>Bicycles, motorcycles or cars (including spare parts)</li> <li>Music as CDs, films or series as DVDs</li> <li>Printed books, newspapers, magazines</li> <li>Pharmaceuticals or dietary supplements</li> <li>Cosmetics, beauty or wellness products</li> <li>Cleaning products or personal care products</li> <li>Food (including animal food) or beverages</li> <li>Home delivery of food/beverages</li> <li>Other goods (e.g. tobacco products, gift cards, jewelry)</li> <li>This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel</li> </ul>		
	services.		
	Yes	1	
	No		
		8 🗀	
	· · · · · · · · · · · · · · · · · · ·	8 🗀	
210	In the last 3 months, did you do any of the following was website or	8 🔲	
210	In the last 3 months, did you do any of the following was a website or app for private use	Vos	No
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".	Yes	No
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	Yes	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services  buying a transport service from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services  buying a transport service from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)  booking accommodation from an enterprise (e.g. hotel, travel agency)  Accommodation with private persons is excluded (e.g. via platforms like Airbnb). Accommodation with private persons is also excluded when booking was done via commercial providers (e.g. via Booking.com).  buying tickets to cultural or other events (e.g. cinema, theatre,	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8

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211	Have you had a subscription to any of the following streaming services or apps in the last 3 months, which you paid for?		
voluntary	This includes both ongoing subscriptions and new subscriptions that were bought in the last 3 months. This includes also shared payment (e.g. in case of joint use in the household).		
	Please mark "Yes" or "No" for each type of subscription listed.	Yes	No
	Music streaming service (e.g. Amazon Music Unlimited, Apple Music, Deezer, Tidal HIFI, Napster, Youtube Music, SoundCloud, Spotify Premium)	1	8
	Films/series or sports streaming service (e.g. Amazon Prime Video, Apple TV+, DAZN, Disney+, Discovery+, HBO Max, Joyn/Joyn PLUS+, Netflix, Paramount+, RTL+/RTL+ Premium, Sky WOW)	1	8
	Streaming service for online news sites, online newspapers (e-paper) or online magazines	1	8
	Gaming streaming service (e.g. Amazon Luna, GeForce Now, Playstation Plus, Xbox Cloud Gaming/Xbox Game Pass Ultimate, Sony Cloud-Streaming)	1	8
	Apps related to health/fitness (excluding free apps)	1	8
	Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1	8
212	In the last 3 months, did you buy or book online any of the following from private persons via a website or app for private use?	S	
>	from private persons via a website or app for private use?  E.g. via online marketplaces such as kleinanzeigen.de, Facebook Marketplace, or via intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de, Airbnb, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com		
voluntary	Please mark "Yes" or "No" for each type of goods/services leted.	Yes	No
9	Physical goods (including used goods; e.g. clothes, furnitud, motor vehicles)	1	8
	Transport service	1	8
	Accommodation	1	8
	Household service (e.g. cleaning, babysitting, repair work, gardening)	1	8
voluntary voluntary	Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?		
volui	Yes	1	
	No	8	
214	How many times did you buy goods or services via the internet or an app for private use in the last 3 months?  Please mark only one box.		
voluntary	1 to 2 times	1	
volu	3 to 5 times	2	
	6 to 10 times	3	
	More than 10 times	4	

21!	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?
	Please mark all relevant boxes.
	Technical errors of the website during the order or payment process . 1
	Difficulties in finding information on warranty or legal recourse 2
	Speed of delivery slower than indicated
voluntary	Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)
Vol	Wrong or damaged goods/services delivered 5
	Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)
	Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)
	Foreign retailer did not sell to Germany9
	Other problems 10
	No, I did not encounter any of the above problems
voluntary	In the last 3 months, have you had any safety or health problems caused by products you had once bought online for private use? (e.g. build, material or software of the product led to an accident, injury, or health issue)  For example: a product breaking during use due to its faulty construction or design, a product causing skin irritations due to a wrong material used, or a device overheating due to a software issue.  Issues where the involved product was not used as intended (e.g. using a kitchen knife as a screwdriver or using an electronic device near water when it's not water proof) are to be excluded.  Yes
Pa	rticipation in the survey
21	Have you answered the questions yourself?
	Yes 1 □ → 219
voluntary	No, another household member has answered the questions
>	No, someone not living in the household has answered the questions. $_3$ $\square \rightarrow ^{219}$
	,
voluntary	Which household member has answered the questions?  Please enter the number (see flap) of the person who has answered the questions.
voluntary	How many minutes did it take you to complete the questionnaire?
volui	Number of minutes

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### Use of the internet - Person 1 (16 to 74 years)

*i* Many questions on the use of information and communication technologies include the time categories

"In the last 3 months",

"More than 3 months ago, but within the last 12 months", and

"More than 12 months ago".

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions on the use of information and communication technologies, any references to third party brands, products, trademarks and websites/apps are for the sake of clarification and are not intended to promote the use of such products/websites.



Please enter your name in the box at the side.

		•
170	When did you last use the internet?	
voluntary	You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).  Please note: Internet use also includes receiving/sending e-mails, messaging (e.g. via WhatsApp), gaming, streaming, online/mobile banking.  Please mark only one box.  In the last 3 months  More than 3 months ago, but within the last 12 months  More than 12 months ago  Never	1 □ 2 □ → 200 3 □ → 217
	More triair 12 months ago	3
	Never	8  → 217
171	now often on average have you used the internet in the tast 3 months:	
>	Please mark only one box.	
voluntary	Several times during the day	
volu	Once a day or almost every day	2
	At least once a week (but not every day)	3
	Less than once a week	4
172	On which of the following devices did you use the internet (including via apps) in the last 3 months?  Please mark all relevant boxes.	
>	Desktop PC	1
voluntary	Laptop	2
voli	Tablet	
	Smartphone or internet-enabled mobile phone	4
	Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)	5

Person 5:

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	7	-
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ı		4
ь	_	4
	С	Э.
	╚	4

# For which private purposes did you use the internet (including via apps) in the last 3 months? Please mark "Yes" or "No". Communication Yes No Sending or receiving e-mails ...... 1 Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Signal, Threema, Viber, Snapchat, Zoom, MS Teams, Webex) ...... 1 Participating in social media (e.g. creating a user profile, posting messages or other contributions to Meta (Facebook, Instagram), X (formerly: Twitter), Snapchat, TikTok or other social networks) ....... 1 Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) ...... 1 **Searching for information** Reading online news sites, newspapers, news magazines ...... 1 For example reading online www.dw.de, www.faz.net, www.fr-online.de, www.heute.de, www.spiegel.de, www.sueddeutsche.de, www.tagesschau.de, www.taz.de, www.welt.de, www.zeit.de Searching for information on goods or services ...... 1 Including: Searching for information on product safety ..... • Think about both physical products (e.g. baby pacifiers) and $m{l}$ digital products (e.g. software). Also included is the search $m{k}$ safety warnings/instructions, material compositions, test seals ("CE", "GS"), safety guidelines (EU/national) and the search for information on reporting points for security risks/hickents. Civic and political participation Expressing opinions on political or social issues on websites (e.g. in blogs) or in social networks (e.g. Meta (Facebook, Instagram), X (formerly: Twitter), YouTube) Taking part in online consultations or loing on political, social or municipal issues (e.g. urban planning or signing a petition) ...... 1 Searching for health-related information (e.g. injuries, diseases, nutrition, improving health) ...... 1 Including: Search for information on physical health ...... 1 Search for information on mental health ...... 1 **Job search** Looking for a job or sending a job application ...... 1 Other online services Selling goods or services via a website or app (e.g. Kleinanzeigen, Facebook Marketplace, Shpock or other online marketplace

platforms) ...... 1 Internet banking (including mobile banking) ......  $_1$ 

Other common names are online banking and home banking.

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# Artificial intelligence (AI)

i	The following section is about <b>Artificial Intelligence (AI)</b> , a branch of computer science.	
	Al is able to recognize information from existing data and thus imitate human cognitive abilities. This allows tasks that normally require human intelligence to be carried out automatically. Well-known examples of Al include search engines like Google or facial recognition in smartphones.  Generative Al can also generate new content that appears realistic and seemingly original by using available information and learning from existing patterns.	
174	In the last 3 months, have you used any generative AI tools to create new content like text, images, programming code, or videos?	
voluntary	Generative AI tools such as ChatGPT, Microsoft Copilot, Google Gemini (formerly Google Bard), LLaMA, Midjourney, DALL-E	
Š	Yes	1
	No	8 → 176
17!	5 What was the purpose of using generative AI tools in the last 3 months?	
	Please mark all relevant boxes.	
	Private further education (e.g. use of online services to improve language skills)	<b>√</b> → 177
voluntary	Vocational/work-related education (company or individual job-related further education)	2
8	Formal education	3 □→ 177
	In Germany, formal education includes primary and secondary education (schools) as well as the tertiary education (editor (higher education institutions, trade and technical schools, specialised academies).	
170	What is the main reason for not using generative AI tools in the last 3 months?	
	Please mark only one box.	
	There was no need.	1 📙
	I didn't know that generative AI tools existed.	2
voluntary	I didn't know how to use generative AI tools.	3 📙
volt	I have concerns about privacy, security or safety.	4
	Other reasons	5
	If "Other reasons", please describe briefly:	

177	Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?		
voluntary	Please mark "Yes" or "No".	Yes	No
	Doing an online course	1	8
	This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/ recreational purposes, then it should not be included.  Using online learning material other than a complete online course (e.g. audio-visual material, video instructions (including YouTube videos), webinars, online learning software, electronic textbooks, learning apps or platforms)	1 🔲	8
	$oldsymbol{i}$ This does not refer to downloading learning material.		
	Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime)	1	8
178	Did you carry out any of the following financial activities over the		
170			
	internet (via websites or apps) for private purposes in the last 3 months?  This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).		
>	Please mark "Yes" or "No".	Yes	No
voluntary	Buying or extending existing insurance policies (including policies offered as a package together with other services e.g. travel insurance offered together with an air ticket)	1	8
	Taking loans/credits from banks or other financial services providers	1	8
	Buying or selling shares, bonds, units in junds (e.g. ETF) or other financial assets such as cryptocurre to les, tokens, NFTs	1	8
	ETF: Exchange Traded Fund; NFT: non-fungible token.		
179	Have you encountered problems when using the internet in the last 3 months?		
voluntary	For example: problems using online services, problems with the internet connection or with computer viruses		
	Yes	1	
	No	<sub>8</sub> → :	181

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180	How did you try to solve the problems?  Please mark all relevant boxes.
ary	I asked someone to help me solve the problems
	I fixed or tried to fix the problems myself
	I haven't done anything to solve the problems (yet)
voluntary	Another solution
>	If "Another solution", please describe briefly:
	7,
E-sk	ills
	ne questions in this section concern your online activities done for ivate, professional or educational purposes, via any device (e.g.
	esktop PC, laptop, tablet, smartphone).
181	Did you carry out any of the following activities in the last 3 months
	when using the computer or a mobile device?
	Please mark "Yes" or "No".  Copying or moving files (e.g. documents, data, images, videos) between
voluntary	drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable)
volur	or online storage (cloud) 1 $\square$ 8 $\square$
	Installing software or apps
	Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu),
	including operating systems and security programmes
182	Did you carry out any of the following software related activities in the last 3 months?
voluntary	No.
volt	Using word processing software
	Using spreadsheet software $_1$ $_8$ $\longrightarrow$ 184
183	When using spreadsheet software, did you use features to structure,
voluntary	organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?
volu	Yes 1
	No 8
184	Did you create (multimedia) files consisting of several different
voluntary	elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?
volu	Yes 1
	No 8

≥185	Did you digitally edit photos, videos or audio files?			
voluntary 185	Yes	1		
volt		-	_	
	No	8		
≥186	Did you write a program in a programming language?			
voluntary voluntary	Yes	1		
volt		-	_	
	No	8		
187	Did you see information (e.g. text, videos, images) that you			
>	considered untrue or doubtful on internet news sites or social media			
ntar	platforms, e.g. Meta (Facebook, Instagram), YouTube, X (formerly: Twitter) in the last 3 months?			
voluntary	•			
	Yes	1		
	No	8		<b>&gt;</b> 191
-188	Did you check the truthfulness of the doubtful information?			
voluntary 881				
olur	Yes	1		
>	No	8		<b>&gt;</b> 190
		•		
189	How did you check the truthfulness of the doubtful information?			
	Please mark all relevant boxes.			
	I checked the source/origin of the information or compared it with			
ary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites,			
luntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).	1		<b>&gt;</b> 191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the			
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.	2		<b>→</b> 191 <b>→</b> 191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other	2		<b>&gt;</b> 191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.	2		
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other	2		<b>&gt;</b> 191
voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information	2		<b>&gt;</b> 191
	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. no. via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?	2		<b>&gt;</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.	2		<b>→</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or	2		<b>→</b> 191
	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. no. via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.	2		<b>→</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to	2		<b>→</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).	2		<b>→</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to	2		<b>→</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).	2		<b>→</b> 191
190	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).	2		<b>→</b> 191
190 voluntary	I checked the source/origin of the information or compares it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or	2		<b>→</b> 191
190 voluntary	I checked the source/origin of the information or compares it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media	2		<b>→</b> 191
190 voluntary	I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information (n) ources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments' sections)?	2		<b>→</b> 191
voluntary	I checked the source/origin of the information or compares it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia).  I followed or took part in the discussion on the internet regarding the information.  I discussed the information offline (i. e. not via the internet) with other people or researched the information in sources not on the internet.  Why did you not check the truthfulness of the doubtful information found on the internet?  Please mark all relevant boxes.  I already knew that the information/content was not correct and/or the source was not reliable.  I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do).  Other reasons  Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media	2		<b>→</b> 191

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192	What personal characteristics do you think are the reason why these groups of people or individuals are attacked?
	Please mark all relevant boxes.
	Political or social views
>	Sexual orientation and/or gender identities (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)
voluntary	Sex 3
voli	Racial or ethnic origin 4
	Religion or worldview/belief 5
	Disability 6
	Age 10
	Other personal characteristics 7
Prot	rection of privacy and personal identity on the internet
1 pe	ne questions in this section concern the provision and protection of ersonal data provided during activities carried out over the internet or any private or work-related purpose during the last 3 months, using ebsites or apps. Personal data are e.g. name, date of birth, contact and exaction data, identity card and credit card numbers.
193	Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?
	Please mark all relevant boxes. I read the relevant privacy statement before providing my personal data
	Please mark all relevant boxes.  I read the relevant privacy statement before providing my personal data on the internet.
	on the internet
untary	shared online storage (cloud).
volu	I refused allowing the use of my personal data for advertising purposes. 4
	I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).
	I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted
	I did not carry out any of these activities to control access to my personal data on the internet
194	Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?
voluntary	Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.
0	Yes 1
	No 8

195	How concerned are you with your online activities being recorded to provide you with tailored advertising?	
Z <sub>E</sub>	Please mark only one box.	
voluntary	I am very concerned	
<b>&gt;</b>	I am not very concerned 2	
	I am not concerned.	
196	Do you use anti-tracking software that limits the ability to track your activities on the internet?	
voluntary	Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.	
	Yes 1	
	No 8 🗆	
Prol	blems encountered with deleting an account on the internet	
	he questions in this section refer to <b>free</b> apps or online services where you have registered and created a user account.	
197	Have you ever opened an account or registered with a free app or service on the internet?  This includes setting up a social media account (e.g. on X (formerly: Twitter). Meta (Facebook, Instagram)) or registering	
tary	This includes setting up a social media account (e.g. on X (formerly: Twitter), Meta (Facebook, Instagram)) of the stering in a free app (e.g. in an app for buying tickets, music streaming or online games).	
voluntary	This does not include accounts in free trials for services that are otherwise chargeable or accounts where you use other paid components ("freemium models") in a poition to the free basic product.	
	Yes 1	
	No	
	8 🗆 🗸	
198	No	
198	Have you deleted or tried to delete your account of a free app or	

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199	Have you encountered problems when trying to delete your account of a free app or service in the last 3 months?
voluntary	For example: - difficulty to find a way to delete the account, - spending a disproportionate amount of time to delete the account, - technical problems, unacceptable conditions for deletion/
0	withdrawal,
	– inability to succeed with deleting the account.
	Yes 1
	No
Inte	rnet contacts with authorities and public institutions (e-government)
1 a a b O irr	ne questions in this section refer to the private use of websites or pps of authorities and public institutions (e.g. administrative/judicial uthorities at national, regional or municipal level) in the last 12 months efore the survey.  nline contacts and transactions with authorities/public institutions include for example:  searching/obtaining information and downloading of forms, requesting official documents (e.g. identity card, birth certificate), applying for social benefits, registration or change of residence notification, the electronic income tax return, contact with schools/universities and public educational establishments (e.g. public libraries, public health service institutions, services of public hospitals).  his does not include e-mail contacts with authorities and public establishments.
200	Did you do any of the following via a website or app of authorities or
	public institutions for private purposes in the list 12 months?  Please mark "Yes" or "No".  Yes No
	Accessing information stored by authorities or public institutions about
voluntary	you (e.g. information on pension, training assistance, health data)
volu	Accessing information from public databases or registers (e.g. information about availability of books in public libraries, information
	from land registers of business registers)

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201	Did you do any of the following for private purposes in the last 12 months?		
	Please mark "Yes" or "No".	Yes	No
	Downloading or printing official forms from websites/apps of authorities or public institutions	1	8
voluntary	Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)	1 🔲	8
×	Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)	1 🔲	8
	This refers to communication/documents that you have to retrieve via online access to your account. This does not refer to receiving notifications via e-mail or SMS that communication/documents are available in your account.		
202	Did von aubwit von tan de denation via a makeite en ann fan minete		
Z02	Did you submit your tax declaration via a website or app for private purposes in the last 12 months?		
voluntary	Yes	1 🔲	
>		. $\square$	
	No	8 L	
203	What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?		
	Please mark all relevant boxes.		
voluntary	I requested online official documents or certificates (e.g. marriage/birth/death certificate, divorce documents, residence title, certificate of good conduct, car-related information, certificate on recognition of a qualification).	<sub>1</sub> .	<b>→</b> 205
	I requested online social benefits or claimed entitlements (e.g. citizen's benefit, unemployment benefit, parental allowance, children's allowance, housing allowance, pension, severance pay)	2	<b>→</b> 205
	I made other enquiries, claimed entitlements or made complaints online (e.g. reporting a theft to the police, making an appeal on points of law, applying for legal aid, initiating a civil action).	3 .	<b>→</b> 205
	Not applicable, I did not do any of the above online transactions in the last 12 months.	8	

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modelauestionnaire

#### Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures.

Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

205	In the last 12 months, have you identified yourself electronically with
	your eID for private purposes in order to use online services from
	authorities, public institutions or companies in Germany and other
	European countries?

This refers to eID procedures in which the means of identification (eID) used meets the "high" or "substantial" level of trust. In Germany these are the online ID, the electronic residence permit (eAT), the eID card for Union citizens and the Elster certificate.

Electronic identification with the eID can be done, for example, as follows:

- with the Federal Government's AusweisApp or via the Federal Government's central user account (BundID).
- via digital wallets ("wallets") for digital identities such as Verimi,
- on platforms such as AusweislDent from D-Trust,
- with the apps from AUTHADA and PostIdent from Deutsche

service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies in talks. telecommunications companies).

Yes	<sub>1</sub> $\square$
No	8 → 20
	° <u> </u>

## For which online services did you use electronic identification (eID)?

Please mark all relevant boxes.

Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records) ...

in other European countries		in Germany	1	→ 208
transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract,		in other European countries	2	_ → 208
	tr	ansport and trade businesses, mobile network operators (e.g. pening a bank account, concluding an insurance contract,		
		urchasing a car, buying a SIM card)	3	→ 208

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. □ → 208

207	What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?
	Please mark all relevant boxes.
	I did not know what electronic identification (eID) is/that there was an eID 1
	I do not have an eID.
	I have an eID, but there was no need to access online services requiring secure identification.
Σ <u>ι</u>	I have an eID, but I feel unsafe using it (concerns about ICT security, personal data protection)
voluntary	I could not use my eID because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID was not accepted/offered for the services I needed to access).
	I could not use my eID to access the desired service via a smartphone or tablet
	Other reasons
	If "Other reasons", please describe briefly:
Buyi	ng via the internet (e-Commerce)
208	When did you last order or buy goods or services for private use via the internet?
	This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals.
cary	Please mark only one box.
oluntary	Within the last 3 months

More than 3 months ago, but within the last 12 months ......  $_2$   $\longrightarrow$  217

More than 12 months ago ......  $_3$   $\longrightarrow$  217

internet.  $_{9}$   $\longrightarrow$  217

I have never ordered or bought goods or services for private use via the

209	In the last 3 months, did you buy any goods via the internet or an app for private use?		
	This refers only to physical products (goods), including used goods.		
	For example:		
voluntary	<ul> <li>Clothing, shoes or accessories</li> <li>Sports goods</li> <li>Children's toys or childcare items</li> <li>Furniture, home accessories or gardening products</li> <li>Washing machines, refrigerators</li> <li>Computers, tablets, mobile phones or accessories</li> <li>TV sets, smart speakers or virtual assistants</li> <li>Bicycles, motorcycles or cars (including spare parts)</li> <li>Music as CDs, films or series as DVDs</li> <li>Printed books, newspapers, magazines</li> <li>Pharmaceuticals or dietary supplements</li> <li>Cosmetics, beauty or wellness products</li> <li>Cleaning products or personal care products</li> <li>Food (including animal food) or beverages</li> <li>Home delivery of food/beverages</li> <li>Other goods (e.g. tobacco products, gift cards, jewelry)</li> <li>This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel</li> </ul>		
	services.		
	Yes	1	
	No		
		8 🗀	
	· · · · · · · · · · · · · · · · · · ·	8 🗀	
210	In the last 3 months, did you do any of the following was website or	8 🔲	
210	In the last 3 months, did you do any of the following was a website or app for private use	Vos	No
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".	Yes	No
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	Yes	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
210	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services  buying a transport service from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract  making a subscription to electricity, water or heat supply, waste disposal or similar services  buying a transport service from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)  booking accommodation from an enterprise (e.g. hotel, travel agency)  Accommodation with private persons is excluded (e.g. via platforms like Airbnb). Accommodation with private persons is also excluded when booking was done via commercial providers (e.g. via Booking.com).  buying tickets to cultural or other events (e.g. cinema, theatre,	1	No 8
	In the last 3 months, did you do any of the following via a website or app for private use  Please mark "Yes" or "No".  making a subscription to an internet or mobile phone contract	1	No 8

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211	Have you had a subscription to any of the following streaming services or apps in the last 3 months, which you paid for?		
	This includes both ongoing subscriptions and new subscriptions that were bought in the last 3 months. This includes also shared payment (e.g. in case of joint use in the household).		
	Please mark "Yes" or "No" for each type of subscription listed.	Yes	No
	Music streaming service (e.g. Amazon Music Unlimited, Apple Music, Deezer, Tidal HIFI, Napster, Youtube Music, SoundCloud, Spotify Premium)	1	8
voluntary	Films/series or sports streaming service (e.g. Amazon Prime Video, Apple TV+, DAZN, Disney+, Discovery+, HBO Max, Joyn/Joyn PLUS+, Netflix, Paramount+, RTL+/RTL+ Premium, Sky WOW)	1	8
	Streaming service for online news sites, online newspapers (e-paper) or online magazines	1	8
	Gaming streaming service (e.g. Amazon Luna, GeForce Now, Playstation Plus, Xbox Cloud Gaming/Xbox Game Pass Ultimate, Sony Cloud-Streaming)	1	8
	Apps related to health/fitness (excluding free apps)	1	8
	Other apps, such as related to learning languages, travelling, weather (excluding free apps)	1	8
212	In the last 3 months, did you buy or book online any of the following from private persons via a website or app for private use?	S	
>	from private persons via a website or app for private use?  E.g. via online marketplaces such as kleinanzeigen.de, Facebook Marketplace, or via intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de, Airbnb, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com		
voluntary	Please mark "Yes" or "No" for each type of goods/services leted.	Yes	No
9	Physical goods (including used goods; e.g. clothes, furnitud, motor vehicles)	1	8
	Transport service	1	8
	Accommodation	1	8
	Household service (e.g. cleaning, babysitting, repair work, gardening)	1	8
voluntary voluntary	Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?		
volui	Yes	1	
	No	8	
214	How many times did you buy goods or services via the internet or an app for private use in the last 3 months?  Please mark only one box.		
voluntary	1 to 2 times	1	
volu	3 to 5 times	2	
	6 to 10 times	3	
	More than 10 times	4	

	215	Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?  Please mark all relevant boxes.
		Technical errors of the website during the order or payment process . 1
		Difficulties in finding information on warranty or legal recourse 2
	voluntary	Speed of delivery slower than indicated
	volu	Wrong or damaged goods/services delivered 5
		Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)
		Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)
		Foreign retailer did not sell to Germany 9
		Other problems
		No, I did not encounter any of the above problems $_8$
	voluntary voluntary	In the last 3 months, have you had any safety or health problems caused by products you had once bought online for private use? (e.g., build, material or software of the product led to an accident, injury, or health issue)  For example: a product breaking during use due to its faulty construction or design, a product causing skin irritation due to a wrong material used, or a device overheating due to a software issue.  Issues where the involved product was not used as intended (e.g. using a kitchen knife as a screwdriver or using an electronic device near water when it's not water proof) are to be excluded.  Yes
	Part	icipation in the survey
	217	Have you answered the questions yourself?
	voluntary	Yes 1 □ → 219
	volui	No, another household member has answered the questions $_2$
		No, someone not living in the household has answered the questions. $_3$ $\square \rightarrow$ 219
	voluntary 81218	Which household member has answered the questions?  Please enter the number (see flap) of the person who has answered the questions.
	ਨੂੰ219	How many minutes did it take you to complete the questionnaire?
	voluntary 219	Number of minutes

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#### Explanatory notes on the questionnaire

#### Today's territory

"Today's territory" refers to the national borders of the Federal Republic of Germany as of 3 October 1990.

#### 2 Citizenship German by birth

Please mark "German by birth" also in these cases:

Expellees

People who did not acquire German citizenship by birth but acquired it due to their **recognition** as **persons of ethnic German origin** in accordance with Section 1 of the Federal Expellees Act **and** who **immigrated** to today's territory of Germany **before 1950**, please mark "German by birth".

For those who immigrated in 1950 or later, please see the notes on ethnic German repatriates.

- If you were temporarily deprived of German citizenship that you had acquired by birth, please mark "German by birth".
- Children of a parent of German citizenship:
   Children born within marriage to a German mother and a foreign father after 1 April 1953 and before 1 January 1975 and who, consequently, acquired German citizenship by means of a declaration or by naturalisation please mark "German by birth".

Children born outside marriage to a German father and a foreign mother before 1 July 1993 and who acquired German citizenship by naturalisation please mark "German by birth".

People who acquired German citizenship by legitimation (e. g. subsequent marriage of the parents of a child born outside marriage) by 30 June 1998 please mark "German by birth".

People who have acquired German citizenship since 2021 by means of a declaration in accordance with Section 5 of the Nationality Act please mark "German by birth"

- People born in Saarland:

People born in Saarland between 1947 and 1956, at least one of whose parents had German citizenship when the child was born, please mark "German by birth" even if they had French citizenship at the time of birth.

#### Ethnic German repatriates with and without naturalisation

- People who came to Germany as ethnic German repatriates between 1993 and 2000 received an official certificate of naturalisation (not a certificate in accordance with Section 7 of the Nationality Act). In this case, please mark "As a naturalised (ethnic) German repatriate".
- For people who have been granted German citizenship on the grounds of their eligibility for naturalisation as an ethnic German repatriate: please mark "As a naturalised (ethnic) German repatriate".
- For people with a certificate in accordance with Section 7 of the Nationality Act: please mark "As a non-naturalised (ethnic) German repatriate".

**Notes on "German by naturalisation" in case of marriage**People who acquired German citizenship by marriage or by a declaration or naturalisation due to marriage please mark "German by naturalisation".

#### 3 Partial retirement

The Act on Facilitating a Smooth Transition to Retirement provides the framework conditions for partial retirement agreements between employers and employees. The employment agency promotes part-time work arrangements for employees who reduce their working hours to half of the regular working time when they are 55 years old or older.

If you are in the release phase of partial retirement under the block model, please base all your answers regarding your job on the conditions that applied before the release phase commenced.

Example: Before the release phase, you were working full-time in an establishment and had a 39.5 hour working week. Then please enter this information in any questions regarding your occupation, branch of economic activity, duration of employment etc. For the question on the usual number of hours worked, you would then enter the contractually agreed working time of 39.5 hours. Your actual hours of work would be 0 hours.

#### Caregiver Leave Act/Family Caregiver Leave Act

Employees have the right to be temporarily released from work to look after close relatives at home. They may choose between two different release options:

Under the Gires ver Leave Act, employees may be released from work on a full-time or part-time basis for a maximum of six months to look after a close relative in need of care.

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#### **5** Categorisation of job

If you are self-employed and only employ unpaid family workers (no wage or salary), please mark the category "Self-employed without employees". Those who work freelance or on a contract basis are considered as self-employed, including people who provide tuition, give private lessons or babysit. If you work without pay in a business owned by a family member or relative, you are an unpaid family worker. If you receive pay for your work, please indicate "salary earner, wage earner".

Public officials include officials employed by the Protestant Church and the Roman Catholic Church. "Insurance officers" and "bank officers" should classify themselves as salary earners, wage earners. This category also includes skilled workers, semiskilled workers and unskilled workers.

If you are an intern, a (paid) trainee or a volunteer in the Federal Volunteer Service in your additional job, please indicate "salary earner, wage earner".

#### 6 Marginal employment

In the case of marginal employment, that is, a 538-euros job (also referred to as mini-job; with a pay of up to 538 euros per month on a yearly average basis), the employer pays flat-rate contributions to pension and health insurance and a lump-sum tax rate.

A job is also considered to be marginal employment if it is limited to a maximum of three months or 70 days worked per year.

#### **Explanatory notes on the questionnaire**

People in a one-euro job continue to receive citizen's benefit plus an additional expenses allowance of usually 1 to 2 euros per hour worked.

#### **Z** Establishment (location)

An establishment is the location where you work (e. g. a shop, freelancer's office, agricultural holding, location of an enterprise, body governed by public law, etc.).

A location (e. g. a specific establishment of an enterprise) may comprise several separate work places (such as a production site, a warehouse and an administrative building all on the business premises). The people working at those work places belong to one and the same establishment.

The people working in an establishment include part-time workers, apprentices, working proprietors and unpaid family workers.

#### 8 Stand-by duty

The whole period of stand-by duty is to be included in the weekly working hours. Stand-by duty means that an employee has to be on stand-by at a place specified by the employer to perform work if necessary.

This is to be distinguished from on-call duty. On-call duty means that the employee is free to decide where to stay. The employee is required to start work within reasonable time if the need arises. In this case, only the actual hours worked and the travelling time count as working time.

#### 9 Main sources of livelihood

If you are in employment, this does not have to be your main source of livelihood (e. g. the living expenses of apprentices are often paid by their parents). If you pay your living expenses mainly from what you earn in marginal employment, please enter employment. Pensioners who are still in employment may live mainly on what they earn or on their pension, depending on the amount of benefits they receive.

Regular payments of life assurance companies (including benefits paid by pension funds of specific liberal professions such as doctors or pharmacists) are regarded as maintenance payments from own property.

#### 10 Net income

Please also include:

- benefits paid to encourage capital formation,
- advances,
- rent paid for company-owned housing,
- interest received, dividends, other property income and similar amounts,
- income in kind (e. g. foodstuffs, free coal for miners).

Long-term care benefits in kind (provided by care homes and home care services) are not to be included here.

#### **111** Statutory pension insurance

You have statutory pension insurance if you are insured with the German Federal Pension Insurance (Deutsche Rentenversicherung Bund, formerly BfA, LVA) or the German Pension Insurance Miners, Railway and Maritime (Knappschaft-Bahn-See).

This includes the statutory pension insurance of a foreign country (e. g. people who live in Germany but are employed subject to social insurance contributions in a neighbouring country).

- You also have statutory pension insurance if you
- pay contributions to the agricultural pension fund,
- work in a Federal Volunteer Service,
- do a year of voluntary work in the social, cultural or ecological sector,
- do voluntary military service, or
- do reserve duty training as a soldier.

Statutory pension insurance is compulsory mainly for wage earners, salary earners and certain self-employed persons (e. g. home workers with no more than two assistants from outside their family). Public officials and comparable salary earners (employees of health insurance institutions with public official status), self-employed persons (with few exceptions) and unpaid family workers without a working contract are exempted from compulsory pension insurance.

Contributions are paid for unemployed persons who receive unemployment benefit I. They are therefore regarded as liable to compulsory statutory pension insurance. With effect from 1 January 2011, contributions are no longer paid for unemployed persons receiving citizen's benefit. They are not liable to compulsory insurance.

This does not refer to company old-age pension schemes, public officials bension scheme, occupational pension schemes and private old-age pension schemes (e. g. state-sponsored private pension plan according to "Riester", life assurance and the like).

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# Notification in accordance with Section 17 of the Federal Statistics Act (BStatG)<sup>1</sup> and with the General Data Protection Regulation (EU) 2016/679 (GDPR)<sup>2</sup>

#### Purpose, type and scope of the survey

The microcensus collects statistical data on the population and the labour market as well as on income, living conditions and housing circumstances of households on a representative basis. The data are collected based on different survey components. The survey units are persons, households and dwellings.

The purpose of the microcensus is to provide statistical data, with a detailed subject-related breakdown, on the population structure, the economic and social situation of the population, of families and households, on the labour market, the occupational structure and education of the labour force, and on the housing circumstances. It also serves to meet European obligations. Every year, up to one percent of the population may be surveyed. In every sampling district, the survey is conducted not more than four times within five consecutive calendar years. Data for the additional survey component concerning information and communication technologies will be collected from a maximum of 3.5 percent of the microcensus respondents.

#### Legal basis, obligation to provide information

The legal basis is provided by the Microcensus Act (MZG), Regulation (EU) No 2019/1700, Implementing Regulations (EU) No 2019/2180, (EU) No 2019/2181 and (EU) 2024/xxxx³, Delegated Regulations (EU) No 2020/256 and (EU) No 2020/2175 in conjunction with the Federal Statistics Act (BStatG) and Article 6 (1) letter e) of the General Data Protection Regulation.

Data are collected in accordance with Section 6 (1) nos. 1 to 4, no. 5 letters a and b, nos. 6 to 10 and Section 9 of the Microcensus Act.

The obligation to provide information is laid down in Section 13 of the Microcensus Act in conjunction with Section 15 of the Federal Statistics Act.

In accordance with those provisions, all adults and all minestiving in households of their own are obliged to provide information, and in each case also on minor household members.

Any household member who is obliged to provide information is also obliged to provide information for adult household members who cannot do so themselves. If there is no other household member who is obliged to provide information and if a custodian has been appointed for the person not able to provide the information himself/herself, the custodian is obliged to provide the information to the extent that the custodian's duties include such provision of information. If a person who is unable to provide the information himself/herself nominates a trusted person to provide the required information on his/her behalf, the adult household members or the custodian will no longer be obliged to provide the relevant information.

Unless there are indications to the contrary, it is presumed, in accordance with Section 13 (8) of the Microcensus Act, that all people in the household who are obliged to provide information are also authorised to do so on behalf of the other people living in the household. This applies accordingly to confirmation of the data collected in the previous year. The legal presumption of authorisation can be objected to at any time.

The obligation to provide information on the auxiliary variable "first name and surname of the main tenant/owner-occupier" applies to the main tenant/owner-occupier or, alternatively, to the persons mentioned above.

If respondents provide no information or provide information which is incomplete, incorrect or late, they can be encouraged to provide the information through imposition of a coercive penalty in accordance with the Administrative Enforcement Acts of the Länder.

Pursuant to Section 23 of the Federal Statistics Act, a regulatory offence is committed by anyone who

- contrary to Section 15 (1), sentence 2, (2) and (5), sentence 1, of the Federal Statistics Act, wilfully or negligently provides no information, or provides information which is late, incomplete or untrue, or
- contrary to Section 15 (3) of the Federal Statistics Act does not give a reply in the prescribed format.
- The regulatory offence is punishable by a fine not exceeding five thousand euros.

Pursuant to Section 15 (7) of the Federal Statistics Act, objections and rescissory actions against the summons to provide information will have no suspensive effect.

Questions where the provision of information is voluntary are specially marked in the questionnaire.

The legal basis for evaluations of data on the type and extent of the provision of information (e.g. device used or time spent) is Section 6 (1), sentence 1, no. 2 of the Federal Statistics Act.

#### Controller

The controller responsible for processing your data is the statistical office responsible for your Land. The contact details are available at: https://www.statistikportal.de/de/statistische-aemter.

#### Confidentiality

The individual data collected are always kept confidential in accordance with Section 16 of the Federal Statistics Act. Individual data may be passed on only in exceptional cases explicitly regulated by law.

Individual data may in particular be transmitted to:

- public agencies and institutions within the official statistics network which are entrusted with the production of federal or European statistics (e. g. the statistical offices of the Länder, the Deutsche Bundesbank, the Statistical Office of the European Union [Eurostat]),
- service providers with whom a contractual relationship exists (here: Federal Information Technology Centre (ITZBund) as the IT service provider of the Federal Statistical Office, computer centres of the Länder).

A list of regularly contracted IT service providers can be found here: https://www.statistikportal.de/de/statistische-aemter.

<sup>1</sup> The up-to-date wording of the relevant national legal provisions can be found at https://www.gesetze-im-internet.de/. (search terms "Bundesstatistikgesetz" (BStatG) or "Mikrozensusgesetz" (MZG))

<sup>2</sup> The EU legal acts in their up-to-date versions and in the German language are available on the website of the Publications Office of the European Union at: https://eur-lex.europa.eu/.

<sup>3</sup> The Commission Implementing Regulation (EU) concerning the survey on the use of information and communication technologies in households and by individuals for reference year 2025 had not yet been published in the Official Journal of the European Union at the time of print.

Pursuant to Section 16 (6) of the Federal Statistics Act, institutions of higher education or other institutions tasked with independent scientific research may, for the purpose of carrying out scientific projects, be provided

- with individual data if attributing the anonymised individual data to the relevant respondents or data subjects requires unreasonable effort in terms of time, cost and manpower (de facto anonymised individual data),
- with access to individual data not including name and address (formally anonymised individual data) within specially protected areas of the Federal Statistical Office and the statistical offices of the Länder, if effective measures are in place to safeguard confidentiality.

Article 11 of Regulation (EU) No 2019/1700 establishing a common framework for European statistics relating to persons and households provides for the transmission of individual data to the Commission (Eurostat).

Pursuant to Article 7 (1) of Regulation (EU) No 557/2013 concerning access to confidential data for scientific purposes, Eurostat may - within its own access facilities or within other access facilities accredited by Eurostat - grant access to individual data not including name and address for scientific purposes.

Pursuant to Article 7 (2) of the Regulation, Eurostat may also share individual data for scientific purposes if the data have been modified in a way that reduces the risk of identifying the statistical unit to an appropriate level. Access pursuant to paragraph 2 may be granted provided that appropriate safeguards are in place in the research entity requesting access.

Persons receiving individual data are also obliged to maintain confidentiality.

#### Auxiliary variables, reference numbers, separation and deletion

The first names and surnames of the household members, the contact details of the household members, residential address, location of the dwelling in the building, first name and surname of the main tenant/owner-occupier of the dwelling, name and address of the household members' places of work, and the building age group are auxiliary variables which will only by used for the technical conduct of the survey. As soon as the survey and auxiliary variables have been checked for conclusiveness and completeness, the auxiliary variables will be separated from the information on the survey variables and will be kept separately or stored separately.

- Pursuant to Section 14 (5), sentence 1, of the Microcensus Act, the first names and surnames and the municipality, street, house number and contact details of the persons surveyed may also be used with regard to household relationships to conduct follow-up surveys in accordance with Section 5 (1) of the Microcensus Act.
- Pursuant to Section 14 (5), sentence 2, of the Microcensus Act, the information on the variables pursuant to Section 14 (5), sentence 1, of the Microcensus Act may also be used as a basis for recruiting suitable persons and households to conduct household budget surveys and other voluntary surveys.
- Pursuant to Section 9 (3) of the Act regarding the testing of a register census, the statistical offices of the Länder store the first names and surnames, residential address, municipality and association of municipalities, sex, calendar month and calendar year of birth, marital status, country of birth, calendar year of arrival in Germany, or calendar year of return to Germany in case of absence of more than twelve months, and citizenships as well as the education variables pursuant to Article 6 (1) no. 7 letters a to c and no. 8 of the Microcensus Act. First names and surnames as well as the residential address shall be deleted not later than six years after microcensus processing has been finished.

Information on the survey variables is processed and stored for as long as necessary to comply with the legal obligations.

All survey documents as well as the auxiliary variables and the reference numbers originally allocated will be destroyed or deleted after the processing of the last follow-up survey has been finished.

The sampling district number, the building number, the dwelling number, the household number and the person number are used as reference numbers. They are used to establish the household, dwelling and building relationships; they do not comprise any data which extend beyond the survey and auxiliary variables. These numbers will be replaced by new reference numbers which do not comprise any data on personal or material circumstances extending beyond these statistical relationships.

# Rights and duties of the interviewers, ways of providing information

Volunteer interviewers may be employed to reduce the burden on the respondents. The survey may also be conducted in writing, however. The interviewers have to provide proof of their authorisation. Their reliability and discretion must be ensured and they have specially been obligated to maintain confidentiality. They must not use information gained in the course of their activity in other processes or for other purposes. This obligation continues to apply after their activity has ended.

If interviewers are used for telephone or face-to-face surveys, their task is to help the respondents to answer the questions. The answers to the questions in the questionnaires may be provided orally to the interviewers or the survey office staff, or by electronic means or in writing.

For the written survey, the respondents receive the questionnaires, including information on how to complete them, directly from the interviewer or from the relevant survey office. If the information is provided in writing, the completed questionnaires may be given to the interviewer during the onsite, face-to-face interview or may be handed in or sent to the survey office. Please do not send the written questionnaires by electronic means as this is not a secure transmission channel.

# Rights of data subjects, contact details of the data protection officers, right to lodge a complaint

Respondents whose personal data are processed have the right to request

- access and information as per Article 15 of the General Data Protection Regulation,
- rectification as per Article 16 of the General Data Protection Regulation,
- erasure as per Article 17 of the General Data Protection Regulation, and
- restriction of processing as per Article 18 of the General Data Protection Regulation

with regard to their respective personal data, or they may object to the processing of their personal data as per Article 21 of the General Data Protection Regulation.

The rights of data subjects can be claimed against any controller responsible. If the above rights are exercised, the competent public agency will check whether the relevant legal requirements are met. The person making the request may be asked to prove his or her identity before further measures are taken.

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Questions and complaints concerning compliance with legal data protection rules may be addressed at any time to the official data protection commissioner of the statistical office responsible or to the competent data protection supervisory authority (Article 77 of the General Data Protection Regulation). Their contact details are available at: https://www.statistikportal.de/de/datenschutz.

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